

# CHECK POINT MANAGED FIREWALL SERVICE



## Overview

Softcat's Check Point Managed Firewall Service takes on the day-to-day management of your organisation's Check Point firewalls. Our 24/7, remote firewall service monitors your devices around-the-clock, provides updates, technical support with direct escalation to Check Point as needed, applies security best practice, and reduces the overall burden on your in-house security team.

## UK-Based Operations Centre

Softcat's Check Point Managed Firewall Service provides 24/7 support from a UK-based operations centre. Our expert engineers have Check Point Master status, their highest level of certification, giving you access to top-tier technical resource. Our Service Level Agreements (SLAs) offer an industry-leading response and resolution time.



## Unlimited firewall policy changes

Under a standard SLA you can request as many changes as your organisation needs, without any extra charge. This means you'll have exactly what you need without worrying about expense.

## Full device management

We monitor requested and required changes to ensure any action is managed to vendor best practice on your devices. We also take a proactive and pre-emptive approach to monitoring, enabling maximum uptime, as well as advising on the most suitable licensing schemes.



## Portal access

With cloud-based portal access your organisation can see a dashboard in real-time with reports and policies accessed live. This gives a valuable resource to keep tabs on the performance of the system.

## Hardware break-fix

We provide a managed end-to-end service to ensure that your problems are resolved efficiently. Our process kicks in when a problem is reported and the team works to deliver a solution and bring you back online as quickly as possible. Our SLA offers an industry-leading hardware fix to ensure uptime is maximised.



## Why Softcat for Check Point Managed Firewall Service?

Softcat's Check Point Managed Firewall Service provides remote firewall management, fast response times, a wealth of expertise, and a bespoke service. With the most Check Point Masters of any certified partner in Europe, our team offers an industry-leading SLA response time to Priority One incidents. We take time to build a relationship with you to understand your environment and objectives. This means that we are able to create the most suitable solution, understanding your organisation's critical priorities when issues occur. Our strong relationship with Check Point enables swift escalation and quick resolution to problems.

Industry-leading response time	ISO 27001 accredited - Information Security Management	Highest number of Check Point Masters in Europe	Unlimited firewall policy changes
24/7/365 support		Bespoke Service	