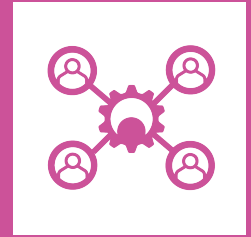


SERVICES

# MANAGED SERVICES



## MANAGED SERVICES OVERVIEW

Our Managed Services offer you the opportunity to move the responsibility for an area of your IT estate to Softcat's technical operations subject matter experts. We take on the responsibility of the complete management of an area of your IT estate, leaving you more time to focus on the delivery of your key IT project or business objectives. We work in partnership with you to keep you informed and to draw on your expertise and experience of your organisation to ensure the service is meeting its requirements.

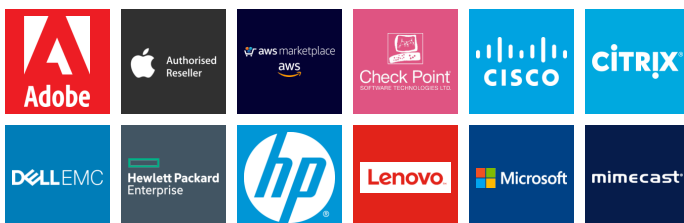
<p><b>Backup as-a-Service</b></p> <p>Softcat's fully managed Backup as-a-Service (BaaS), releases your team from the overheads associated with backup processes and ensures...</p>	<p><b>Check Point Managed Firewall Service</b></p> <p>Softcat's Check Point Managed Firewall Service takes on the day-to-day management of your organisation's Check Point firewalls. Our...</p>	<p><b>Cisco Managed Firewall Service</b></p> <p>Softcat's Cisco Managed Firewall Service provides full management of your organisation's Cisco firewall infrastructure. We monitor...</p>	<p><b>Cisco Managed Network Device Service</b></p> <p>With the endorsement of Cisco, our Managed Network Device Service manages your Cisco network. We remotely monitor, and proactively...</p>
<p><b>Device as-a-Service</b></p> <p>Softcat's Device as-a-Service (DaaS) is a flexible way to manage your IT hardware, reducing the complexity of purchasing and provisioning...</p>	<p><b>Disaster Recovery as-a-Service</b></p> <p>Softcat's Disaster Recovery as-a-Service (DRaaS) provides an IT disaster recovery plan. In the event of disaster: system failure, natural...</p>	<p><b>Document Management Solutions</b></p> <p>Softcat's Document Management Solutions give you an on-premise or hosted virtual filing cabinet to reduce your paper consumption and...</p>	<p><b>Financial Solutions</b></p> <p>Softcat Financial Solutions put in place flexible payment plans to help you spread the cost of technology purchases. We have longstanding...</p>
<p><b>Managed Print Services</b></p> <p>Softcat's print management solution gives a greater level of visibility and control of your print estate. Our service supplies the...</p>			

## Why Softcat for Managed Services?

We take the responsibility of managing your IT services, leaving you to focus on your business priorities. Taking a consultative approach, our experts work with you to ensure the best bespoke, flexible and cost-effective solutions. We're always on hand, and we can also provide intelligence dashboards so you can ensure you're working efficiently and can see exactly what's going on with your IT.

Flexible SLAs	Dual UK-based Operations Centres	24/7/365 support	ISO 27001 accredited – Information Security Management	Highest number of Check Point Masters in Europe
Industry-leading resolution time		Bespoke solutions		Managed Print Live BI Fleet Portal

## Our Service Partners



## Our Service Awards

<p><b>CRN</b> CHANNELWEB.CO.UK</p> <p><b>CRN</b> Editors Choice Award for Channel Achievement - 2019</p>	<p><b>CRN</b> CHANNELWEB.CO.UK</p> <p><b>CRN</b> Public Sector Reseller of the Year - 2019</p>	<p><b>arcserve</b> Assured recovery</p> <p><b>ARCserve</b> EMEA Partner of the Year - 2019</p>	<p><b>CRN</b> CHANNELWEB.CO.UK</p> <p><b>CRN</b> Manager of the Year Women in Channels Award - 2019</p>
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