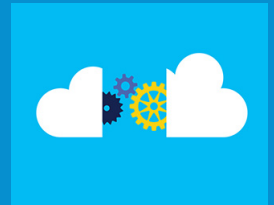


SOFTCAT CONNECTIVITY SOLUTIONS



Overview

Softcat Connectivity Solutions facilitates secure, efficient, and reliable communication, connecting your organisation to the world. Whether connecting with offices, datacentres, other end users, or the internet, we provide an expert end-to-end service that simplifies the implementation and management of a successful communication network.

Multiple connection methods

There are a range of methods we use to ensure an easily managed connection, but we always start with looking at your objectives and the structure of your organisation before we decide on the best solution. We have a number of connection methods, including; fixed line, mobile, data sim cards, and radio. We also have the ability to deliver global based networks, as well as SD WAN.

Multiple suppliers and network partners

We have built long-lasting relationships with a range of screened suppliers that meet extensive criteria before we work with them. These are stable companies who have a strong reputation in their marketplace, who lead technically, and most importantly, provide an outstanding level of customer service. This allows us to offer unique, customer-focused solutions and SLAs.

Customer-first network design

We have an outcome-based, consultative approach while designing your network. We not only want to build a network for today, but one that grows with you and underpins future aspirations with ease and simplicity. When we have your objectives we begin to review potential technologies and partners, so we can design, implement and support your network.

UK-based Operations Centre

Softcat Connectivity Solutions provides 24/7 support from a UK-based operations centre. This gives enhanced access to technical resource with a response to Priority One issues within 15 minutes and an industry-leading resolution time.

Single point of contact

We believe in proactive contract management, and by providing a single point of contact for all communication, Softcat simplifies the management process. Your organisation will be assigned a dedicated, named, Service Manager which streamlines and simplifies all communication to support and strengthen your organisation's own communication network.

End-to-end service

Softcat manage the whole service; from project management through to service delivery. Taking full ownership and accountability for the service saves you time, reduces stress and gives you more time to focus on your organisation's objectives.

Why Softcat for Connectivity?

Softcat's Connectivity Solution has an experienced team at its foundation who are at the forefront of new technology and innovation. This gives us a springboard from which to develop bespoke solutions with you at the heart. We take full responsibility of management, remaining accountable for all conversations and contact with suppliers, providing more time for your organisation to focus on other organisational needs. A named Service Manager means you have a direct line to us and we are committed to 24/7 support to provide a simple, streamlined, and effective service.

