

Results for the year ended 31 July 2016

Martin Hellowell, CEO
Graham Charlton, CFO

19 October 2016



Who we are



Leading IT infrastructure provider for UK SMOs



(1) Glasgow office opened in February 2016.




2016 summary results



Strong revenue growth AND profitability

- Revenue up 12.8% to £672.4m
- Gross profit up 17.5% to £120.7m (including £3.4m one-off benefit)
- Gross profit margin up 0.8% pts to 18.0%
- Adjusted operating profit* up 15.2% to £46.8m



Significant cash generation and returns to shareholders

- Strong cash conversion** of 86%
- The Company remains debt free with a cash balance of £62.4m
- Final dividend of 3.6p per share
- Special dividend of 14.2p
- Dividends to be paid on 16 December 2016
- This will bring total cash returned to shareholders since the IPO to £38.5m

* Adjusted operating profit is defined as operating profit before exceptional items and share-based payments charges.

** Cash conversion is defined as cash flow from operations before tax but after capital expenditure, as a percentage of operating profit

Our proven growth strategy

Significant untapped growth potential



1

Sell more to existing customers

- Strong growth from existing customer base
- GP per customer up 9% (+6% excluding one-offs)
- Further progress in cross-selling, with rising demand for network, security and datacentre solutions
- Lower demand, in line with market, for PCs

2

Win new customers

- Customer numbers up 7.5% year-on-year, accelerating from 6.5% growth in prior year
- Fastest absolute rate of customer growth since 2013
- Growth evident across all customer segments (SMB, Enterprise and Public Sector)

3

Scale the platform and develop offering

- Record year for new hires – both in sales and services
- Average headcount up 21%
- Launch of Glasgow office Jan 2016; good performance from Bristol and Leeds
- MPS, BI, public cloud, hyperconverged

Award winning performance: HPE UK EG partner of the year, Cisco UK&I commercial partner of the year, Sophos UK&I partner of the year, Canalys EMEA channel partner of the year



2016 financial review

Graham Charlton, CFO

Summary income statement



£m	FY16	FY15	Growth
Revenue	672.4	596.1	12.8%
Gross profit	120.7	102.8	17.5%
GP %	18.0%	17.2%	
Administrative expenses	(74.0)	(62.2)	18.9%
Adj operating profit	46.8	40.6	15.2%
Adj OP %	7.0%	6.8%	
Adj OP/GP %	38.7%	39.5%	
Share-based payment charges	(0.9)	(0.0)	
IPO exceptional costs	(3.7)	(1.0)	
Operating profit	42.2	39.6	6.6%
Interest	0.2	0.2	
Tax	(9.2)	(8.7)	
Profit after tax	33.2	31.1	6.6%

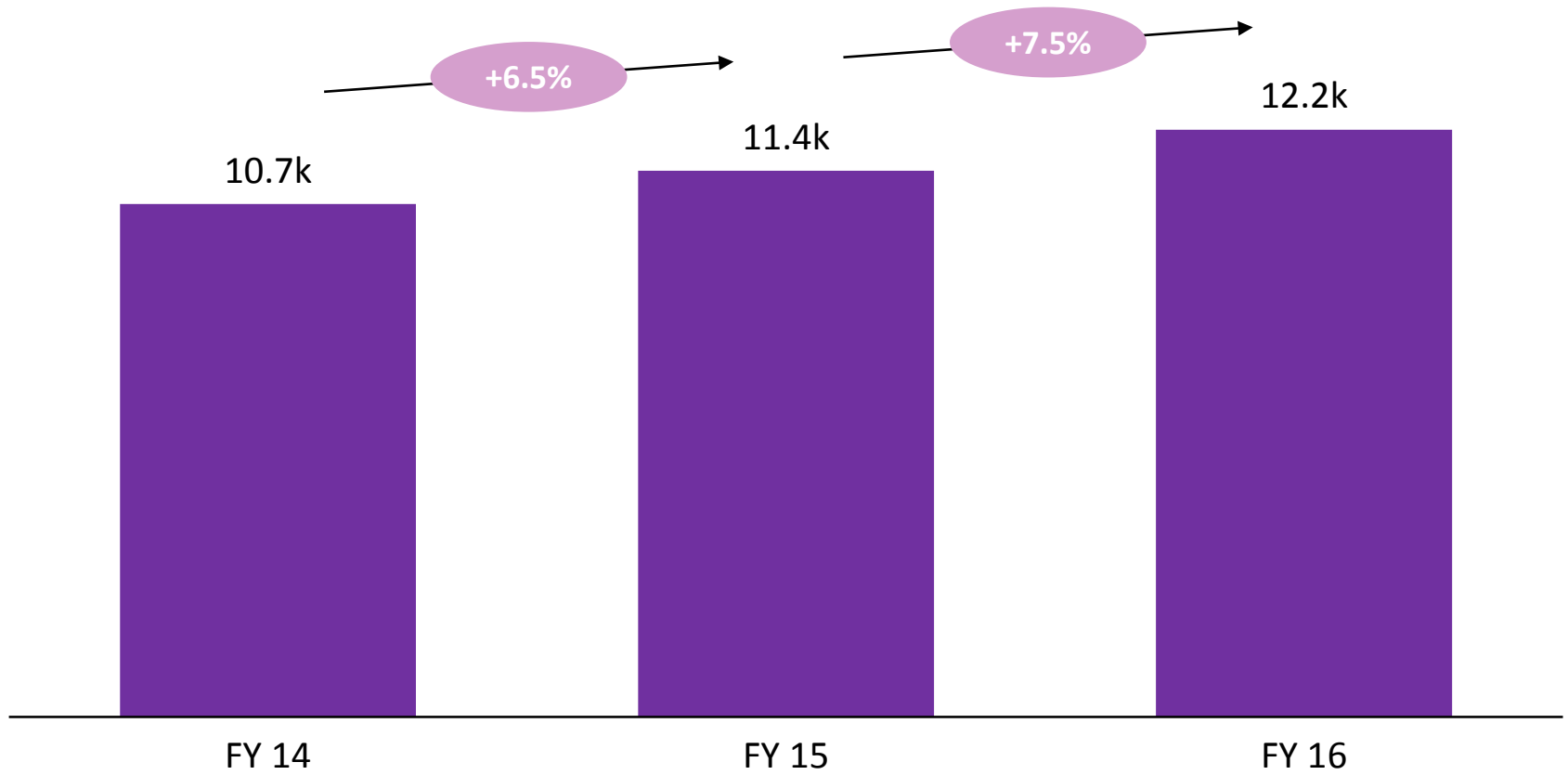
- Strong GP growth driven by increase in both customer numbers and GP per customer
- Includes £3.4m one-offs
- Include incremental costs of plc costs of £1.1m (2015: £0.2m).
- Admin cost growth excluding plc costs is 17.4%
- Adj OP/GP % is in line with prior year at 39.7% when adjusted for the impact of plc costs
- The effective tax rate for 2016 of 21.8% is in line with prior year, reflecting a lower statutory tax rate offset by non-deductible exceptional IPO costs

Impact of non-recurring savings

£m (reported)	FY16	FY15	Growth
Revenue	672.4	596.1	12.8%
Gross profit	120.7	102.8	17.5%
GP %	18.0%	17.2%	
Administrative expenses	(74.0)	(62.2)	18.9%
Adj operating profit	46.8	40.6	14.5%
Adj OP %	7.0%	6.8%	
Adj OP/GP %	38.7%	39.5%	

£m (excluding one-off savings)	FY16	FY15	Growth
Revenue	672.4	596.1	12.8%
Gross profit	117.3	102.8	14.1%
GP %	17.4%	17.2%	
Administrative expenses	(73.2)	(62.2)	17.5%
Adj operating profit	44.2	40.6	8.9%
Adj OP %	6.6%	6.8%	
Adj OP/GP %	37.7%	39.5%	

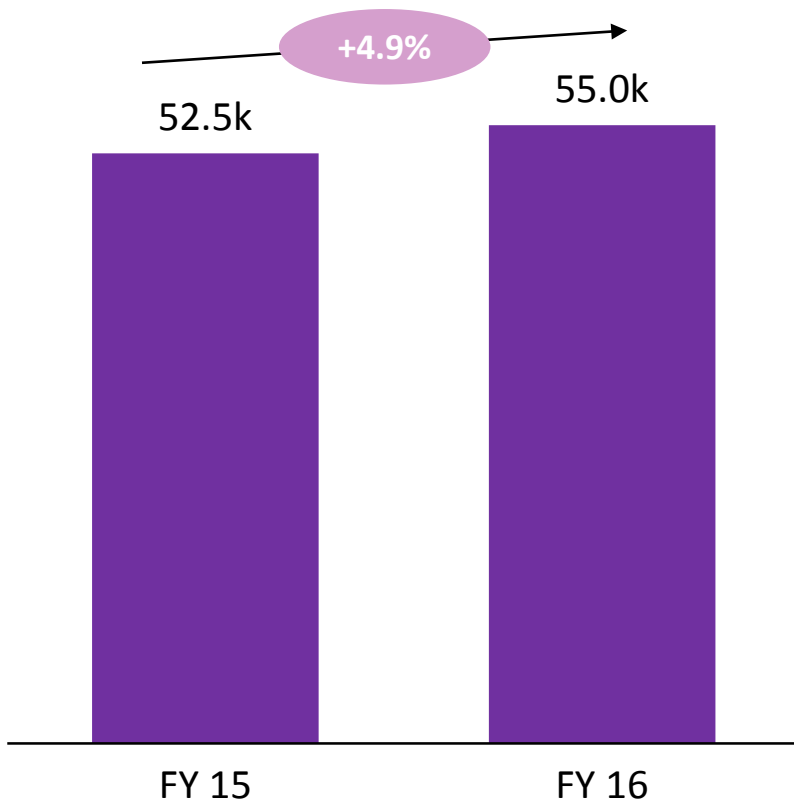
Customer numbers



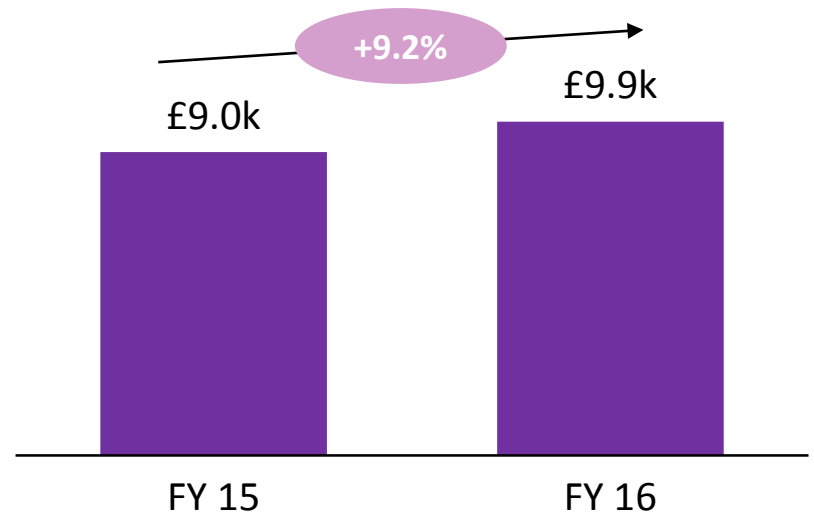
Revenue and GP per customer



Revenue per customer



GP per customer



Cash flow



£m	FY16	FY15
Operating profit	42.2	39.6
Depreciation and amortisation	2.1	2.1
Net capital expenditure	(1.7)	(2.5)
Movements in working capital	(6.8)	13.0
Other	0.6	0.0
Cash from operations before tax, after capex	36.1	52.2
As % of operating profit	86%	132%
Income taxes paid	(7.9)	(7.3)
Finance income	0.2	0.2
Net proceeds from equity transactions	2.7	(0.9)
Dividends paid	(43.5)	(7.3)
Net decrease in cash during the period	(12.3)	37.7
Closing cash balance	62.4	74.6

- Small net reduction in fixed asset carrying value reflects capital-light model
- Small expansion in working capital due to business growth
- This reflects the relative stabilisation of debtor and creditor days following a programme of improvements in 2013-2015
- Strong cash conversion reflects the capital-light operating model and good control of working capital as the business grows
- Proceeds from equity transactions represent receipts from the exercise of share options and the settlement of deferred purchase shares
- FY16: £40.1m pre-IPO; £3.4m interim

- The Board recommends the payment of a 3.6p final dividend, representing a total payment of £7.0m
- In addition, and reflecting the very strong cash position of the Company, the Board recommends the payment of a 14.2p per share special dividend, representing a total payment of £28.0m
- If approved by shareholders, aggregate dividends of £35.0m will be paid on 16 December 2016
- Total cash returned to shareholders including the interim dividend since IPO of £38.5m (including the post-IPO interim dividend)
- The shares will trade ex dividend on 17 November 2016
- The final and interim dividends have been calculated to reflect the period of the financial year following the effective date of the IPO

Closing remarks

Martin Hellowell, CEO

Summary



- Successful first period as a listed company
- Delivered 44 consecutive quarters of growth
- Performing particularly well against peers in the UK market
- Gaining share but still a lot more share to go after
- Business model and strategy unchanged
- Strong net returns despite increased PLC costs and increased investment

- Good momentum entering 2017
- Competitive and challenging market
- Brexit has had some impact but we believe it's marginal to date
- Hybrid cloud, IoT, security (amongst others) all creating opportunity
- Ideally placed in SMO market
- Further opportunities in adjacent markets
- Last year's procurement benefit was a one off
- Satisfactory current trading
- Confident of increasing market share, generating profitable growth and strong cash conversion in 2017