

Softcat

SECURE YOUR PEOPLE



One of your most valuable assets as an organisation is your people, so we are dedicated to helping you safeguard them.

Cyber security goes beyond protecting your organisation; it's about empowering your team to thrive in a secure, productive, efficient, collaborative, and user-friendly digital environment.

Achieving maximum security without compromising these essential elements is challenging. We can help enhance your cyber security approach, ensuring you can seamlessly achieve all these objectives.

PROVIDING SECURE PRODUCTIVITY AND BEST USER EXPERIENCE

You shouldn't need to sacrifice productivity and user experience for the sake of a secure digital environment.

We can work closely with you to guarantee the security of your technology as well as the optimisation of productivity and user experience using a data-driven strategy.

Some of the ways we can help you do this are:



WINDOWS 11 AND AZURE VIRTUAL DESKTOP (AVD)

With new features introduced for Windows 11 for Enterprise you can better support remote work and enhance security for your people.

How can we help?

Whether you are starting with Entra ID attestation or pursuing a more integrated security approach with Microsoft, we can support you in making informed decisions to strengthen your security practices through comprehensive services, including:

- Microsoft Security Roadmaps
- Product analysis
- M365 Security Assessments
- Security Baseline Assessments.



ENSURING GOVERNANCE, COMPLIANCE, AND REDUCING RISK

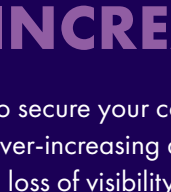
Balancing the needs of the Digital Workplace in the face of increasing data security and access regulations can be quite a challenge when you also want to provide a great user experience that still remains secure and compliant.

How can we help?

We can provide robust assurances by aligning with critical regulations, including Cyber Essentials Plus and ISO27001.

Our guidance extends to framework alignment with CISv8 and NIST CSF, offering comprehensive support.

Additionally, we offer valuable insights on important legislation such as the Digital Operational Resilience Act (DORA) and Artificial Intelligence regulation, helping your business stay ahead in the evolving digital landscape.



INCREASE RESILIENCE

To secure your connectivity, we advocate for a zero-trust approach. With the ever-increasing adoption of hybrid work, it is important that we enable this without a loss of visibility and control associated with principles like Bring Your Own Device (BYOD) and Work From Anywhere.

How can we help?

Softcat can help you understand how to adopt this, put it into practice, and augment any gaps you may have.



PROVIDING SECURE ACCESS TO EFFECTIVELY USE SaaS PLATFORMS (INCLUDING MOVING AWAY FROM VPNs)

Empowering organisations to adopt SaaS is a crucial component of hybrid work, providing rapid enablement of business functions. However, it can also result in fragmented identity services and shadow IT.

How can we help?

We can help you strike a balance between security and compliance to provide real-time monitoring of SaaS use and enforce policies where necessary with Security Services Edge (SSE) technology.



CONTINUOUS MONITORING

Closely monitoring routine tasks and activities helps you identify any changes or abnormalities and address them quickly, minimising disruption.

How can we help?

We can support your direct, customer-facing services by providing a critical security operations overlay, enabling rapidly effective detection and response.

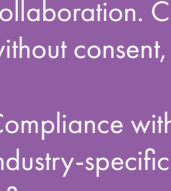
RELATED SOFTCAT SERVICES

- **DEX Assessment Service** - Delivers enhanced end-user experiences, increased uptime, proactive issue resolution, and crucial asset data to support informed decision-making through comprehensive device and app performance insights.
- **Managed Sentinel** - Seamlessly integrates automated threat detection, expert monitoring, and continuous improvement, safeguarding your organisation while reducing the workload on your security teams.
- **Managed Detection & Response** - Proactively detects and responds to network threats with a centrally managed agent that ensures rapid threat mitigation and seamless collaboration among security teams.
- **Security Baseline Assessment** - Provides a comprehensive evaluation of your cyber security posture against industry best practices, offering tailored recommendations and a user-friendly dashboard, freeing up your security teams to work on critical security tasks.

COMMUNICATION & COLLABORATION

The ability to communicate and collaborate effectively is essential for success.

So, to protect your organisation, we can help you use the right tools and solutions that empower your workforce to communicate and collaborate securely, whether working alone or in groups.



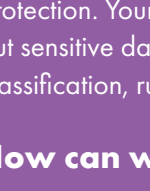
DATA GOVERNANCE AND PRIVACY

Ensuring trust in data privacy is essential for fostering customer interaction and team collaboration. Customers must have confidence that their data won't be shared without consent, and employees won't be recorded in meetings without permission.

Compliance with regulations like GDPR, ISO, SOC 2 standards, and location or industry-specific rules, such as the Cyber Assessment Framework (CAF), may also influence your communication and collaboration practices.

How can we help?

Proper data governance demands time, expertise, and financial resources. Softcat offers support, including evaluating your cyber security status, providing temporary Data Protection Officers or virtual Chief Information Security Officers, and helping you attain Cyber Essentials Plus certification.



DATA LOSS PREVENTION AND ACCESS AUTHORISATION

Every organisation aims to minimise data loss where possible by ensuring robust protection. Your staff should have easy access to role-relevant information, but sensitive data must be restricted to authorised individuals through proper classification, rules, and monitoring.

How can we help?

We can help you implement Multi-Factor Authentication (MFA) and Access Control Policies to combat this. However, data loss is almost inevitable, so it's vital to be ready for data recovery.

Our experts can help establish robust backup strategies, including offsite copies, data recoverability, and Softcat-managed backup and disaster recovery services. We also aid in data classification for identifying and recovering affected data, saving time.

RELATED SOFTCAT SERVICES

- **Security Baseline Assessment** - Identifies and addresses internal and external cyber risk profiles, provides tailored recommendations, and helps you ensure that user and customer data is protected.
- **Microsoft 365 Security Assessment** - Audits your Microsoft 365 and Office 365 environments against industry security benchmarks, offering recommendations to enhance security in various areas to safeguard the data within your environment.
- **M365 Security Essentials Implementation Service** - Configures your Microsoft 365 environments to align with best practice standards, employing features like Conditional Access, user login security, and identity protection to protect data from unauthorised access.
- **Duo for Endpoint Implementation Service** - Provides Multi-Factor Authentication and Access Control into on-premises Microsoft Server Logons and Windows Desktop Endpoints, ensuring that only authorised user access, reducing risks of data breaches.

OPERATIONAL EXCELLENCE

To succeed in a competitive and ever-changing environment, it's important to continually improve. You need an efficient way to achieve your goals while ensuring security doesn't hinder your progress.

Softcat can help you bring together your tools, experience and platforms to operate in a smooth, efficient and secure way.

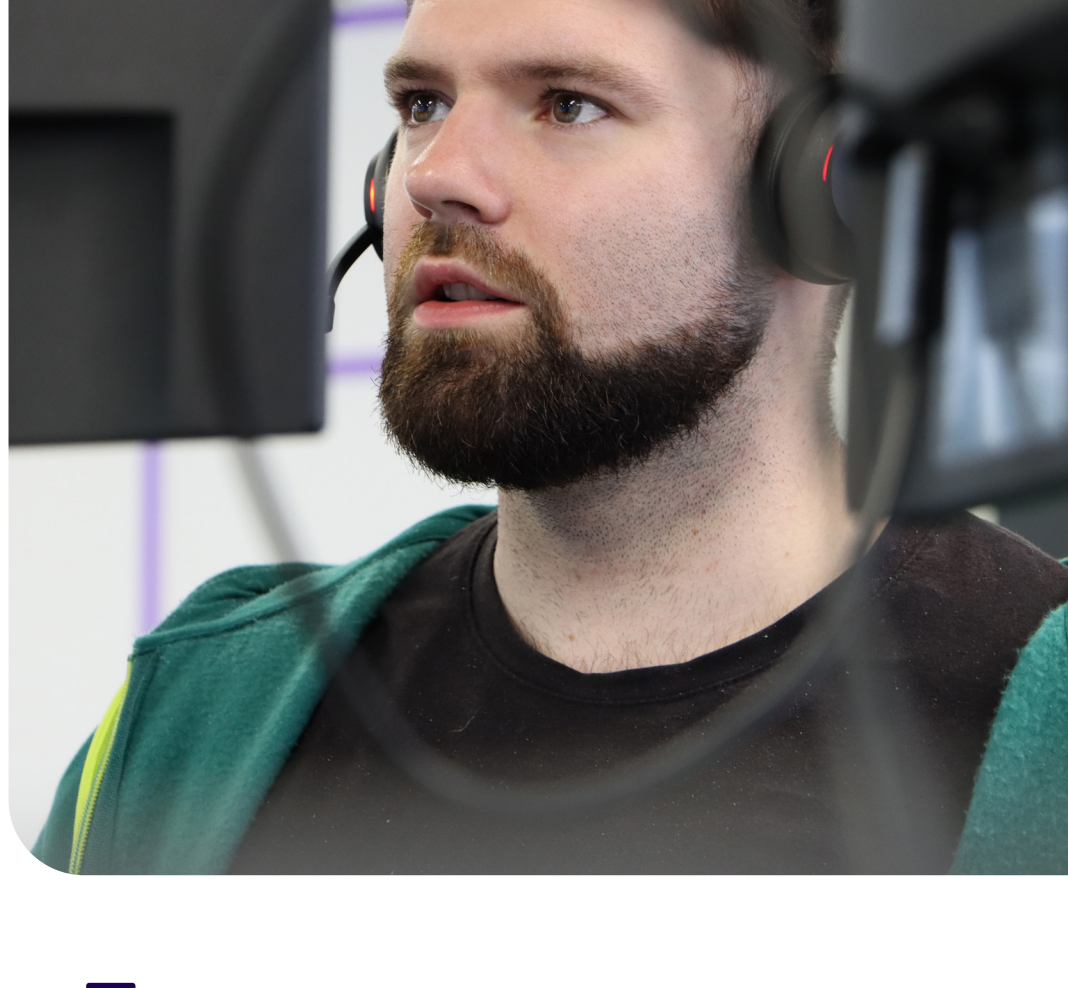


SECURITY OPERATIONS CENTRE

Comprehensive Security Surveillance: We meticulously monitor all your assets by collecting, parsing, and presenting data from your entire infrastructure, encompassing security controls and IT infrastructure.

Swift Incident Resolution: Among the monitored assets, we enhance the incident handling process by adding pertinent context facilitating rapid and appropriately tailored responses.

Sentinel Management Expertise: We excel in managing the Sentinel platform, expertly handling onboarding, scaling, and fine-tuning Microsoft's most extensive security solution.



IDENTITY GOVERNANCE

A strong joiners, movers, and leavers process is crucial for cyber security and operational efficiency. It ensures up-to-date access profiles, reduces unauthorised access risks, aligns permissions with roles, and aids in resource allocation, cost control, and regulatory compliance.

How can we help?

We can assist you in overseeing the entire process. We help ensure the appropriate individuals have access to precisely configured hardware as they join or relocate while also guaranteeing that leavers do not retain any assets that could potentially pose security risks.

RELATED SOFTCAT SERVICES

- **Managed Sentinel** - Integrates threat protection, security intelligence, and automation from the Sentinel security platform with expert monitoring and management by Softcat's Security Operation Centre to proactively defend against security threats seamlessly.
- **Managed Device Lifecycle Service** - Ensures that employees have the right devices at the right time and manages the entire device lifecycle, allowing IT teams to focus on more strategic tasks.

WHY SOFTCAT?



Some of the reasons our customers choose to partner with Softcat in their cyber security efforts include:

Expertise – With decades of combined experience in engineering, technical, security operations, executive leadership, governance, and development security, our team comes from diverse backgrounds, including the armed forces, healthcare, central government, financial services, managed security service providers, manufacturing, and more. We deeply understand customer needs and partner objectives at a highly detailed level.

Customer experience – We take a customer-led approach. We understand that your security needs are unique, and we're here to listen and provide customised support to ensure you get the best protection possible.

Empathy – With a diverse team boasting extensive backgrounds and expertise in various aspects of cyber security, including breach management, auditing, recovery, and more, we approach your cyber concerns with empathy and a strong commitment deeply ingrained in our company culture.

Actionable data and insights – Softcat dedicates various business functions to collaborating with vendors and partners, optimising our market approach. The combination of our broad array of customers, our partnerships among major security vendors worldwide and our enduring customer relationships means we excel in providing unparalleled product analysis and market trend insights.

PARTNER ECOSYSTEM

Within our ecosystem of trusted vendors and partners, we've fostered strong relationships. These connections empower us to access the most fitting, best-in-class expertise and solutions to safeguard your organisation.



TAKE THE NEXT STEP

If you would like to find out more about how Softcat can support you on your cyber security journey, please contact your Softcat Account Manager today.

