

This is to certify that the IT Service Management System of:

Softcat plc

Fieldhouse Lane, Marlow, Buckinghamshire, SL7 1LW, United Kingdom

applicable to:

The provision of IT support and solutions to all UK based customers in line with the Softcat Service Catalogue

has been assessed and registered by NQA against the provisions of:

ISO/IEC 20000-1:2018

This registration is subject to the company maintaining an IT Service Management System, to the above standard, which will be monitored by NQA

L.N. A.

Managing Director



Certificate No. 128189

ISO Approval Date: 12 August 2020 Reissued: 21 August 2023

Valid Until: 12 August 2026

EAC Code: 33