

This is to certify that the Information Technology Service Management System of

Softcat PLC Softcat Marlow, Softcat plc, Fieldhouse Lane, Marlow, Buckinghamshire, SL7 1LW

applicable to

Service management from the Marlow head office for the provision of IT support and solutions to all UK based customers in line with the Softcat Service Catalogue

has been assessed and registered by NQA against the provisions of

ISO/IEC 20000-1:2018

Specification for information technology service management systems

This registration is subject to the company maintaining an information technology service management system to the above standard, which will be monitored by NQA.

Managing Director



Certificate No: Issue Date: Valid Until: 47829 12 August 2020 12 August 2023



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