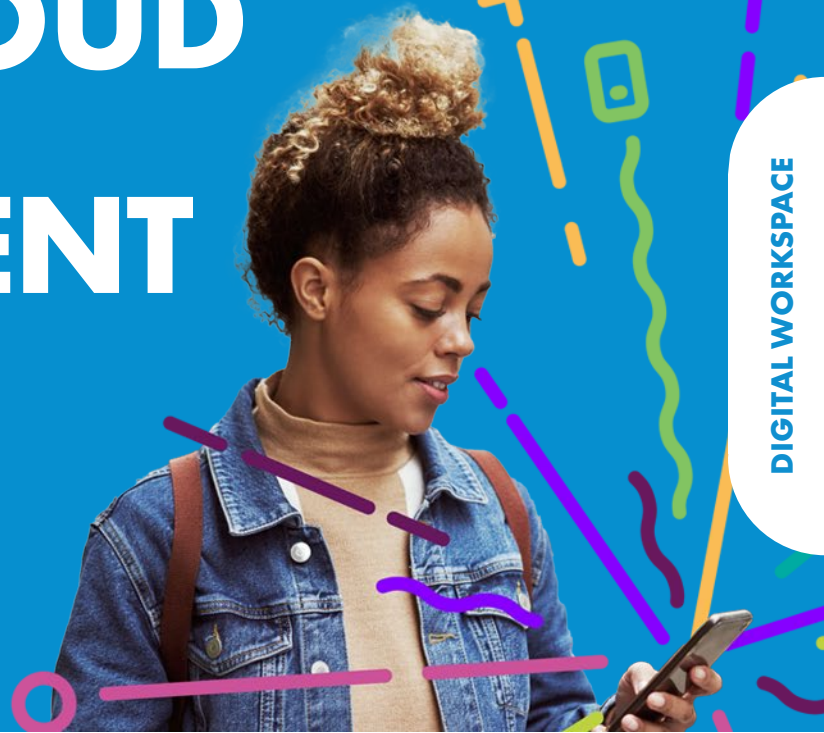


# CITRIX CLOUD HEALTH ASSESSMENT

Providing a point-in-time health assessment of your Citrix infrastructure to keep you up to date, safe and protected, reducing vulnerabilities.



## HOW DOES THE SERVICE WORK?

One of our Citrix-certified technical consultants works alongside you to investigate your on-premises Citrix infrastructure and gather information across a range of areas. These include:

- Configuration checks for NetScaler, Gateway, StoreFront and delivery controllers
- Licensing reviews
- Virtual delivery agents
- High availability considerations
- End user experience monitoring

We also look at any required version upgrades or patches and carry out a vulnerability assessment to understand any areas of risk. We have partnered with ControlUp to gather the assessment data and provide a report outlining the findings as well as any remediation actions.

## BENEFITS TO YOU

### People

We work with you to understand your environment, answering any questions as they arise and gathering information to compile a comprehensive report. The service ensures your Citrix environment is supporting your remote workers in the most efficient and beneficial way.

### Technology

Our service provides a complete review of your Citrix environment to help you understand where improvements are required. A clear and detailed report outlines the current state of your environment and highlights vulnerabilities, offering recommendations to protect it from outages and failures.

### Commercials

Our health check gives you full visibility of your Citrix environment to ensure you are not at risk of technical issues or security vulnerabilities which might result in outages, breaches or more costly remediation. This ensures that your virtual apps and desktop infrastructure are up-to-date and safe.

## SUITABLE FOR YOU IF...

- ✓ You have existing Citrix virtual apps and desktops and want to make the most of your infrastructure.
- ✓ You want to protect your Citrix environment from outages by highlighting vulnerabilities.
- ✓ You're looking for the best way to check that your Citrix infrastructure is resilient and high performing.
- ✓ You need to ensure your Citrix environment supports your remote workers in the most efficient and beneficial way.
- ✓ You need expert advice in assessing your Citrix environment.

## WORKS WELL WITH

### Citrix Cloud Readiness Assessment

Evaluates your Citrix infrastructure, including your licensing, profile management, hypervisor, Active Directory policies, network connectivity, applications, and monitoring. Then we generate a report with findings and recommendations for improvements.

### Citrix Cloud Accelerator Service

Streamlines Citrix Cloud environment delivery and management at every stage of your journey, offering three options: Citrix Workplace Essentials for minimal changes, Cloud Accelerator Standard for on-premises workload management shift, and Cloud Accelerator Advanced for complete cloud transition.

## WHAT'S INCLUDED

**Tailormade service** – We carry out a bespoke assessment to give you a clear and accurate picture of your environment.

**Point-in-time review** - Takes a snapshot of your Citrix virtual apps and desktop infrastructure to identify vulnerabilities before suggesting protective measures against outages and failures.

**Expert guidance** - Our expert Citrix-certified technical consultants help you understand your environment.

**Clear reporting** - We offer a detailed report with findings and recommendations to ensure a secure, high-performing infrastructure that sets you up for success.

**Remediation actions** – The service provides actionable improvements to maintain resilience and high performance in your environment. We suggest version upgrades, patches, security, and performance enhancements.



## SERVICES THAT BRING YOUR TECHNOLOGY TO LIFE

Contact your Softcat Account Manager today.