

MICROSOFT FUNDED WORKSHOPS, DELIVERED BY SOFTCAT

# MODERNISE COMMUNICATIONS WORKSHOP

SHOWCASE MODERN CALLING CAPABILITIES  
AND BUILD A PLAN TO DEPLOY AND ADOPT  
MICROSOFT TEAMS PHONE



## WORKSHOP HIGHLIGHTS



**Discover** how your organisation can utilise Microsoft Teams Phone



**Learn** about benefits and capabilities of Microsoft Teams Phone



**Develop** defined next steps based on your needs and objectives

Introducing the Modernise Communications Workshop – a modular engagement to experience the vision for Microsoft Teams Phone and advanced communication scenarios. This workshop is designed to guide you through the process of a simplified enterprise voice solution with reliable, high-quality, integrated calling. Through 'Art of the Possible' demonstrations, use-case design and deep-dive planning you will obtain actionable recommendations to deploy and adopt Microsoft Teams phone.

## CALLING WITH MICROSOFT TEAMS PHONE

Now more than ever, businesses need a modern voice solution and phone system capability that combines unified communication and teamwork. Microsoft Teams Phone provides the features organisations need to deliver seamless, collaborative experiences for employees, business partners and customers. Because implementation of calling solutions can be complex and involves network remediation, Microsoft 365 service deployment, telephone number provisioning/porting and device deployment, customers need partners with this highly specialised skillset.

## WHY YOU SHOULD ATTEND

Given the move to hybrid working, it's essential to modernise how your organisation communicates, and to be able to understand and adopt the tools in order to do this. By attending this workshop, you can:

### Assess

Gather information on the current environment and practices for calling

### Art of the Possible

Showcase modern calling capabilities powered by Microsoft Teams Phone

### Build the plan

Build the plan for how to deploy and adopt Microsoft Teams Phone

"Microsoft Teams Phone provides the features organisations need to deliver seamless, collaborative experiences for employees, business partners and customers"

# WHAT TO EXPECT

During this workshop, we'll partner with you to strengthen the way your organisation communicates in the age of hybrid working.

## OUR EXPERTS WILL PROVIDE YOU WITH:

An evaluation of your current telephony and PBX needs

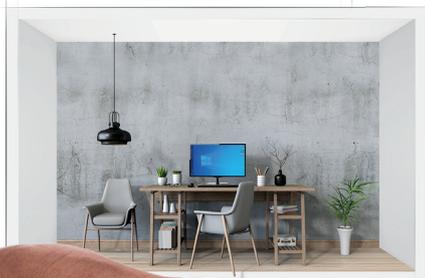
Environmental and workload analysis, including existing infrastructure and telephony state

A demonstration of the end-to-end Microsoft Teams calling experience to showcase Microsoft Teams Phone as your telephony solution

Direction on how to transition various user profiles into a modern collaboration and communication environment

Showcase the rich portfolio of third-party applications and devices that can complement the Microsoft Teams Phone experience

Customised, actionable recommendations you can follow to enable and adopt Microsoft Teams Phone



## WHO SHOULD ATTEND?

The workshop is intended for:

- Target business groups (sales, call centre, etc)
- IT Security
- IT Compliance

## WHY SOFTCAT?

**When it comes to Microsoft, you need an experienced partner.**

Softcat is a certified Microsoft Gold Partner, and our workshop facilitators are subject matter experts within the Microsoft 365 realm. With multiple Advanced Specialisations including Teamwork Deployment, our experts bring a wealth of knowledge to the table, and will guide you to ensure that you achieve your full potential via the workshop.



**CONTACT US TODAY TO GET STARTED!**

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