

RISK ASSESSMENT

Office Based Activities

Ed Harper Date to be reviewed Consultation with the Workforce & Publishing of this Assessment The workforce should be consulted during the development of this risk assessment. The workforce should be consulted during the development of this risk assessment. The final results of this risk assessment must be shared with the workforce. If possible, employers should consulted during the development of this risk assessment.	Assessed by:	Date:	Title of Assessment	
Date to be reviewed Consultation with the Workforce & Publishing of this Assessment	Philip Marsden		COVID-19: Working within the Office Environment & Associated Areas	RA-CV-02
Monthly 16th March The final results of this risk assessment must be shared with the workforce. If possible, employers should con	Ed Harper	14" Way 2020	Consultation with the Workforce & Publishing of this Assessment	
The final results of this risk assessment must be shared with the workforce. If possible, employers should con	Date to be reviewed	d i		
publishing this risk assessment on their website (The Government expects all employers with over 50 workers	Date of last review	==		
Reviewed by P Marsden SO).	Reviewed by	P Marsden	so).	

The Key Objectives of this Risk Assessment Are:



To achieve full and open consultation with our workforce throughout its development and to actively share its contents on completion.



To provide appropriate facilities for cleaning, handwashing, and hygiene procedures to meet the requirements of current guidance.



To help identify opportunities where we can support workers to complete their work from home.



To identify all reasonably practical steps that can be taken to establish and maintain 2 metre social distancing within the workplace.



To identify all reasonably practical steps that can be taken to reduce virus transmission risk where social distancing of 2 metres cannot be reasonably achieved.

I confirm on behalf of the Company	Name of Director/Partner:	Signature:	Date:
that we will work to achieve and			
maintain these objectives.			



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Thinking About the Risk	Office Areas	Workers Client	2	5	10	Medium	1.	The company will complete and regularly review a Covid-19 risk assessment for our site.	Managers to continue to monitor the effectiveness of existing risk controls and amend as required.	1	5	5	Low
Failure to complete a suitable and sufficient Covid-19		Contractors					2.	The risk assessment will be completed using current government guidance.					
risk assessment, Resulting in increased		Public					3.	Workers will be involved throughout the development and ongoing review process.					
potential for infection.							4.	Suitable competent support will be arranged as required.					
							5.	Workers will be made aware of how to raise any concerns regarding our current risk controls.					
Managing the Risk Failure to effectively reduce the risk to the lowest reasonably practicable level by not taking appropriate preventative measures in suitable order of priority, Resulting in increased potential for infection.	Office Areas	Workers Client Contractors Public	2	5	10	Medium	2.	Through the development of this Covid-19 risk assessment the company will identify key areas where we can manage and reduce workplace risk to the lowest reasonably practical levels by taking the preventative measures identified throughout this document. Managers to continue to monitor UK Government Guidance and instruction on Covid-19 response requirements and modify company arrangements as appropriate. Managers to monitor working practices within the company and challenge any person not working in alignment with the Safe System of Work and/or not adhering to social distancing.	Managers to continue to monitor the effectiveness of existing risk controls and amend as required.	1	5	5	Low



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HAZAKU	LOCATION	AFFECTED	L	s	5 10 Medium 1. All workers will be consulted during development of this risk assessment 1. If possible, employers should consider publishing this risk assessment on	L	s	R	CATEGORY		
Sharing the Results of this Risk Assessment Failure to appropriately share the contents of this risk assessment/lack of consultation with the workforce during its completion. Resulting in increased potential for infection/confusion within the workforce on required risk controls and actions to take.	Office Areas	Workers Client Contractors Public	2	5	10	Medium		1	5	5	Low
Identifying Who Should Go to Work Failure to identify opportunities to reduce workforce numbers on site by not providing suitable opportunities for homeworking where reasonably practical. Resulting in increased potential for infection	Office Areas	Workers Client Contractors Public	2	5	10	Medium	 The company will identify and consult with all workers who can complete their work from home (either for all of the time or some of the time). We will consider: Workers in roles critical for business and operational continuity, safe facility management, or regulatory requirements and which cannot be performed remotely. Workers in critical roles which might be performed remotely, but who are unable to work remotely due to home circumstances or the Establish process to keep in touch with workers who are: Working from home. Remain on furlough. Display Screen Equipment Assessments to be completed for home workers workstation to ensure hazards associated with workplace ergonomics are being controlled. You must not attend work if: You can reasonably work from home. You can reasonably work from home. 	1	5	5	Low



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							unavailability of safe enabling equipment. 2. Where workers are working from home, we will provide suitable equipment and access to required systems. 3. Workers may attend work where: - They cannot reasonably work from home. - They are not displaying or experiencing symptoms of coronavirus. - Neither themselves nor any of their household are self-isolating. Within 10 days of the day when the first member of their household showed symptoms. No worker is to attend work if they do not meet these criteria. During periods of lockdown, you can only leave home for work purposes where it is unreasonable for you to do your job from home. Staff with COVID vaccination will still be required to follow safe working practices subject to government guidelines.	coronavirus: High temperature – this means you feel hot to touch on your chest or back (you do not need to measure your temperature) New, continuous cough – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours. - Either yourself or any of your household are self-isolating. Within 10 days of the day when the first member of their household showed symptoms. - Softcat will be monitoring staff with temperature checks.				
Protecting Those who are at Higher Risk (Clinically Vulnerable and	Office Areas	Workers Client	3	5	15	High	The Company will not require any worker to attend work if they are classed as Clinically extremely vulnerable ¹	Managers to continue to monitor the effectiveness of existing risk controls and amend as required. Ensure that all persons identified as	1	5	5	Low

¹ Clinically extremely vulnerable people will have received a letter telling them they are in this group or will have been told by their GP. Guidance on who is in this group can be found here: <a href="https://www.gov.uk/government/publications/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-ex



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Clinically Extremely Vulnerable). Protecting those who Need to Self-Isolate. Failure to identify those who require a higher level of care. Resulting in Increased potential for infection		Public					3	 Where a worker is classed as 'clinically vulnerable'² we will: Make all reasonable attempts to help them work from home either in their current role or an alternative role. Where this is not practical, we will: Offer the safest company role to them. Rearrange their work area to ensure two metre separation. Complete a personnel assessment in consultation with the worker. If workers are required to self-isolate, we will support working from home as appropriate. We will make all reasonable efforts to identify workers who live with persons classed as clinically extremely or clinically vulnerable. Social distancing measures will reviewed for these individuals and where practical they will be requested to work from home. 	Clinically Vulnerable have a specific personal assessment completed prior to return to work. 3. A review of worked that are extremely clinically vulnerable, but have been vaccinated,				
Failure to identify the needs of different groups of workers or individuals.	Office Areas	Workers Client Contractors Public	2	5	10	Medium	1	 Any workers who may require additional support will be consulted individually so that any additional reasonable adjustments can be addressed. Workers who may fall into this area 	 Managers to continue to monitor the effectiveness of existing risk controls and amend as required. 	1	5	5	Low

² Clinically vulnerable people include those aged 70 or over and those with some underlying health conditions, all members of this group are listed in the 'clinically vulnerable' section here: <a href="https://www.gov.uk/government/publications/full-guidance-on-staying-athome-and-away-from-others/full-guidance-on-staying-at-home-at-home-at-home-at-home-at-home-at-home-at-home-at-home-at-home-at-home-at-home-at-home-at-ho



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Resulting in increased potential for infection/confusion within certain groups/individuals on how to maintain their own safety and health at work.							 include: Pregnant workers New mothers Workers with protected characteristics Disabled workers Those with particular religious commitments 					
Social Distancing at Work Failure to maintain compliance with social distancing during completion of the task resulting in increased risk of transmission.	Office Areas	Workers Client Contractors Public	3	5	15	High	 The key company objective is to maintain social distancing in the workplace wherever possible. Workers must remain at least two metres apart whilst completing work wherever reasonably practical. Work area to be well ventilated (none fire doors and windows opened) to allow fresh air circulation of the work area. The numbers of workers on site will be reduced to as small as possible. 	1. The Company has a duty to maintain social distancing in the workplace wherever possible; Where the social distancing guidelines cannot be followed in full or in relation to a particular activity, the company must consider whether that activity needs to continue for the business to operate, and if so, take all the mitigating actions to reduce the risks: This will require: - Further increasing frequency of hand washing and surface cleaning - Keeping the activity time as short as possible - Using screens or barriers to separate people - Using back to back or side to side working (rather than face to face) - Reducing number of people each person has contact with by using "fixed teams or partnering"	2	5	10	Medium



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								 3. 4. 	Where it is not possible or clear on how to remain 2 metres apart, use floor markings to mark the distance in pedestrian areas. Identify any opportunities to create access and egress points at the premises that allow for one-way pedestrian traffic to reduce two-way flows. In areas where queues may potentially build e.g. notice boards/clocking in/out facilities provide clearly marked social distancing floor markings. Supervisors to monitor social distancing adherence on site and				
									address any shortfalls.				
Social Distancing at Work - Manual Handling Failure to maintain social distancing and prevent surface	Office Areas	Workers Client Contractors Public	2	5	10	Medium	Manual Handling to be completed in accordance with manual handling risk assessments. Where provided, manual handling aids are to be cleaned after use to minimise risk of surface contact transmission.	1.	 Where team lifting is required it should be assessed to ensure: Lifting can be completed standing side by side rather than face to face (other than for very short times). 	1	5	5	Low



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transmission during the completion of manual handling tasks.							es of goods and merchandise - Lift can be compering the workplace will be wiped minutes. ere practical with sanitiser prior to adding and after.	pleted in <15				
Resulting in increased risk of transmission.							ere workers are taking in deliveries, y must ensure regular dwashing/sanitising.					
Coming to Work and Leaving Work Failure to maintain compliance with social distancing during completion of the task resulting in increased risk of transmission.	Office Areas	Workers Client Contractors Public	3	5	10	Medium	1. Review access and identify options for pedestrian traffic (is congestion and madistancing. 2. Where space permisprovision of bike rational belonging do they allow for some reduction of pedestrian traffic (is congestion and madistancing. 2. Where space permisprovision of bike rational belonging do they allow for some reduction of potential contamination. 3. Complete a review personal belonging do they allow for some reduction of potential contamination. 4. Provide hand sanitise in thands whenever entering or ving the premises. 5. Where practical disorther similar device physical touching. 6. Review signing in prongestion and cronrisks.	one-way n and out) to avoid intain social its consider cks. of current workers s storage facilities; ocial distancing and tial surface ser stations at each t to the premises. able keypads or es to reduce	1	5	5	Low
Moving around the Buildings and General Worksite Failure to maintain	Office Areas	Workers Client Contractors	3	5	15	High	nore than one person to use stairs time; workers should yield to point to restrict accoming pedestrians and retire to a all distancing point. 1. Display signage at e point to restrict accoming than one worker at all distancing point.	ess to no more	2	5	10	Medium
compliance with social distancing		Public										



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during completion of the task resulting in increased risk of transmission.									Social distancing zone Only people allowed in at any one time				
								2.	Conduct a review of existing jobs roles to reduce requirements to travel from location to location on site where practical.				
								3.	Where a lift is provided on site advise the following:				
									 Disable use if practical (do not remove use if disabled persons require it). 				
									If used –				
									 Reduce maximum usage numbers to one worker at a time. 				
									 Ensure that hand sanitiser is present as touch buttons will be used. 				
									 Place a floor marker in the lift to require the patron to stand back so when the doors open, they are not directly in front of a waiting colleague. 				
									 Place a floor marker at the entrance to the lift to provide social distancing for whilst waiting 				



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								4. Identify opportunities for one-way flow within the building; place signage to indicate the flow along with social distancing markings. PEDESTRIANS PEDESTRIANS 5. Once revised travel routes and access/egress points have been identified advise: - Displaying a simple schematic of revised layouts on notice boards. - Provide each worker with an electronic copy of the schematic.				
Workplaces and Workstations Failure to maintain compliance with social distancing	Office Areas	Workers Client Contractors	3	5	15	High	 The following risk controls will be in place: Desk layouts reviewed and moved further apart to enable social distancing two metres. 	 Where it is not practical to move workstations apart the following approach must be taken: Arrange workers to work side by side or facing away from each 	2	5	10	Medium



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during completion of the task resulting in increased risk of transmission.		Public					 Floor markers such as tape placed at desks to identify seating positions. Floor markers such as tape placed at desk areas to identify two metre social distancing boundaries around the workstation. Occupancy levels on site will be managed and monitored to maintain social distancing. Hot desking will be prohibited. Desks which cannot be worked at (to maintain social distancing) will be clearly marked as such. This will be through signage such as a red dot or prohibition signage. 	 other. Where a risk of transmission remains provide screens to separate workers. 2. At receptionist points advise: Signage requiring visitors to stand at a two-metre distance from the worker on reception. Provision of a suitable screen to protect the worker on reception. 3. Where possible advise workers to bring in own water bottles pre-filled; Increased cleaning procedures will be required for any water dispensers on site which must include touch points and surfaces. (Reduce cups provided for dispensers to just those that will fit in the dispenser – do not display spare cups on top of the dispenser or around it). 				
Meetings Failure to maintain compliance with social distancing during completion of the task resulting in	Office Areas	Workers Client Contractors Public	3	5	15	High	 Wherever possible meetings will be held by means of video/telephone conferencing. During meetings workers will not share stationary resources e.g. pens/highlighters/documents/ 	Only absolutely necessary meeting will be held in person The following rules shall apply: Only essential participants will attend. Attendees should be two metres	1	5	5	Low



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increased risk of transmission.							3.	- Rooms must be well ventilated / windows opened to allow fresh air circulation. - If practical hold meetings in open air areas. If there are areas on site where meetings regularly take place the meeting area should be clearly marked with social distancing signage. Sanitisation should take place of chairs/desktops and other touch points prior to and after any attended meetings.				
Common Areas: Shared Areas (other businesses on site) Failure to ensure cooperative arrangements are in place where premises are multiple	Office Areas	Workers Client Contractors Public	3	5	15	High		The company should work collaboratively with our landlord/other businesses who share our premises to ensure we have a consistent approach across all common areas of site. Any additional points identified will be listed opposite.	2	0	10	Medium



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occupancy to ensure consistent approach throughout common areas and suitable risk controls in all areas.											
Common Areas: Welfare (Rest Areas) Areas Failure to maintain compliance with social distancing and surface transmission prevention in the common areas resulting in increased risk of transmission.	Office Areas	Workers Client Contractors Public	3	5	15	High	 Workers are encouraged to bring own food and drink to work – workers encouraged to remain on site and encouraged to maintain social distancing if leaving site. Do not eat/smoke/drink until you have washed/sanitised your hands. Breaks to be taken in rest areas provided maintaining 2m separation. All break food/drink rubbish will be bagged and removed from site for disposal. Managers to review current break times for workers: Stagger break times to assist social distancing compliance. Clearly communicate the maximum number of workers permitted on each break. Provide hand sanitising facilities at the entrance to the rest area (minimum 60% alcohol-based hand sanitiser). Provide notices promoting good hygiene and social distancing in the rest area. Example 	2	5	10	Medium



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									In discoverneed Coronavirus Wash your hands with soap and water more often for 20 seconds Die a Bissen is burned film lag. Brainte palm Palm to gain to be back of bands in betragen film figure The back of film figure The film of the fingen The film of				
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								7.	Introduce an enhanced cleaning programme to frequently clean and disinfect rest area surfaces that are touched regularly, using standard cleaning products. Clean before and after each break				
								8.	time. To reduce cross contamination consider providing disposable cutlery e.g. bamboo type and disposable plates.				
									If practical utilise works areas that have been freed up due to staffing reductions for additional rest space to support social distancing. Restrict access to W/C areas to one				

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								worker at a time (place signage).				
								11. Restrict access to shower areas to one worker at a time (place signage).				
Common Areas: Outside Areas Failure to maintain compliance with social distancing and surface transmission prevention in the outside areas resulting in increased risk of transmission.	Office Areas	Workers Client Contractors Public	2	5	10	Medium	1. Workers are required to maintain 2 metre separation in outside areas such as walkways around the building or smoking areas. 2 metre separation in outside areas such as walkways around the building or smoking areas.	 Softcat have conducted a review of outside pedestrian areas – One way pedestrian traffic will be implemented. Where outside tables and chairs are provided these must allow for 2 metre social distancing to be maintained. Conduct a review of outside walkways – are there any areas where they narrow forcing potential close contact of pedestrians – if so, avoid use where practical, restrict use, provide one-way systems and warning signage. 	1	5	5	Low
Common Areas: Reception Areas	Office Areas	Workers Client	3	5	15	High	Hand sanitiser provided at the reception/entrance point.	At receptionist points advise: Signage requiring visitors to stand at a two-metre distance from the	1	5	5	Low
Failure to maintain compliance with		Contractors						at a two-metre distance from the worker on reception.				
social distancing and surface transmission prevention in the reception areas resulting in increased risk of transmission.		Public						- Provision of a suitable screen to				



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							protect the worker on reception.				
Common Areas: Changing Areas Failure to maintain compliance with social distancing and surface transmission prevention in the changing areas resulting in increased risk of transmission.	Office Areas	Workers Client Contractors Public	2	5	10	Medium	 Personal lockers provided on site. Workers do not generally change clothes on site. 1. Increased hygiene routines to be implemented within changing areas.	1	5	5	Low
Common Areas: Personal Item Storage Failure to maintain compliance with social distancing and surface transmission prevention in the storage areas resulting in increased risk of transmission.	Office Areas	Workers Client Contractors Public	2	5	10	Medium	 Personal items should be stored so as not to encroach on social distancing spaces. Communal personal storage areas such as coat stands, and racks will be removed/prohibited for use. Where clothing cannot be stowed away consider provision of named plastic bags for each worker to place personal items into. 	1	5	5	Low
Common Areas: Car Parks Failure to maintain compliance with social distancing in the car parks resulting in increased risk of transmission.	Office Areas	Workers Client Contractors Public	2	5	10	Medium	 Workers are required to maintain 2 metre separation in car park areas. Provide social distancing signage at the entrance to car park areas to remind workers/visitors on arrival at site. 	1	5	5	Low



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Accidents, Security and Other Incidents	Office Areas	Workers	2	5	10	Medium	1.	Ambulance to be used in an emergency.	Emergency plans including contact details should be kept up to date.	1	5	5	Low
Failure to manage appropriately/ attempting to maintain social distancing during accidents and incidents.		Client Contractors Public					2. 3.	 Company first aid facilities in place. First aiders at the premises to: Make sure they wash hands or use an alcohol gel, before and after treating a casualty. Ensure they do not cough or sneeze over a casualty during treatment. Not lose sight of other cross contamination that could occur that is not related to COVID-19. 	 Consideration must also be given to potential delays in emergency services response, due to the current pressure on resources. If a worker develops symptoms of COVID-19 or is observed to be displaying symptoms they should remove themselves from the work area and: Return home if safe to do so 				
								 Wear gloves or cover hands when dealing with open wounds. Cover cuts and grazes on their hands with waterproof dressing. Dispose of all waste safely. Do not touch a wound with a bare hand. Do not touch any part of a dressing that will come in contact with a wound. 	 If not able, driven home by another with additional controls: Keep windows open Keep distance (driver in front and passenger in rear) Clean down vehicle following transport. Contact emergency services if significant. Include the outside of first aid kits on regular sanitisation procedures. 				
Management of: - Customers - Visitors - Contractors Failure to appropriately manage occupants	Office Areas	Workers Client Contractors Public	3	5	15	High	2.	Wherever practical visitors will be prohibited from site and alternative options sought such as: - Remote connection - Telephone call - Email solutions Where visitors are permitted on site,	 Decide on a maximum visitor limit if the company is accepting visitors. Establish clear guidelines for visitors on the company risk controls and expected behaviours on site: Provide before their visit Re-iterate when they arrive. 	2	5	10	Medium



HAZADO	HAZARD	WHO	-	NITIAL RIS	SK .	RISK		EXICTING DICK CONTROLS	-	IDTUED DICK CONTROLS NECESSARY	RE	SIDUAL RI	SK	RESIDUAL RISK
HAZARD	LOCATION	AFFECTED	L	S	R	CATEGORY		EXISTING RISK CONTROLS	FU	JRTHER RISK CONTROLS NECESSARY	L	S	R	CATEGORY
attending the premises that are not members of staff resulting in increased risk of transmission or failure to comply with site controls.							4.	they will be required to minimise their time on site where practical. All visitors to be signed in/out by their host (remove the need for a communal pen). All visitors will have to confirm that they are not exhibiting any symptoms of Covid-19 prior to be permitted on site.	 4. 	In advance - request evidence e.g. a risk assessment as to how trades working on site e.g. completing essential repairs/statutory testing will manage Covid-19 risks. Confirm that any worker who may host a visitor is coherent with the company social distancing and hygiene requirements in place. Procedure to be established to confirm ahead of visit, or at reception, if a visitor to site is a clinically vulnerable person or extremely vulnerable person. Appropriate action to be taken if the visitor is established to be a member of these higher risk groups.				
Cleaning the Workplace - Before Re- Opening - General Cleaning - Handwashing - Sanitation Facilities	Office Areas	Workers Client Contractors Public	3	5	15	High	 2. 3. 	The company will utilise standard cleaning products as part of its enhanced cleaning programme. Workers are required to maintain their workstations in a clean and hygienic manner. Workers to be reminded not to place personal items on desks such as:	1.	If the business has been closed during the pandemic complete the following before re-opening: - Confirm ventilation systems are within their service period. - Confirm air conditioning systems are fully operational and within any relevant service period.	2	5	10	Medium



HATADD	HAZARD	WHO		INITIAL RI	sĸ	RISK	EVICTING DICK CONTROLS	FURTUED DICK CONTROL ON TOPSCADA	Ri	ESIDUAL R	ISK	RESIDUAL
HAZARD	LOCATION	AFFECTED	L	S	R	CATEGORY	EXISTING RISK CONTROLS	FURTHER RISK CONTROLS NECESSARY	L	S	R	RISK CATEGORY
- Toilets - Changing Rooms							Mobile phonesBunches of keys	 Open windows and doors to encourage through ventilation. 				
- Showers Failure to reduce transmission through contact with contaminated surfaces by not keeping the workplace clean.							bulleties of keys	 2. Introduce an enhanced cleaning and sanitisation programme for the workplace throughout the working day to include key touch points such as: Cupboard doors/handles Draw handles Chairs Tables surfaces Phones Door handles Light switches First aid kit containers Microwave handles/controls W/C handles Taps Soap and skin cream dispensers Kettle handles Fridge/freezer handles Door access code points (if still in use) Lockers Stair banisters Water dispensers Food vending machines Keyboards & Mice Desk lamps Fans Printer controls Radios 3. Provide workers with their own pack 				



1147400	HAZARD	WHO	ı	NITIAL RI	SK	RISK	EVICTING DICK CONTROLS	FURTHER RISK CONTROLS NECESSARY RESIDUAL RISK RISK
HAZARD	LOCATION	AFFECTED	L	s	R	CATEGORY	EXISTING RISK CONTROLS	FURTHER RISK CONTROLS NECESSARY L S R RISK CATEGORY
								of sanitising wipes. 4. Confirm that sufficient bins are provided within the workplace for workers to use and not breach social distancing requirements. 5. Where practical assign a worker to operate potentially high touch items such as printers operational controls – leave the printing to be picked up by the appropriate worker who requested it. 6. Enhanced cleaning programmes required for shower areas. 7. If equipment and instruments within the office are to be used by multiple parties, the following must be completed: - Thorough wipe down using sanitisers/disinfectants of equipment before and after use. - Wash hands after use thoroughly. - Dispose of used cloths and tissue in designated areas.
Hygiene: - Handwashing - Sanitation Facilities - Toilets Failure to reduce transmission through contact with contaminated	Office Areas	Workers Client Contractors Public	3	5	15	High	 Regular hand washing breaks to be taken throughout the day. Avoid Greetings: Avoid physical greetings (hand shaking etc). 	1. Provide hand sanitiser (minimum 60% alcohol based) throughout the workplace at designated points e.g. - All entry and exit points - Entrances to rest areas - Areas where it is not practical to utilise soap and water facilities. 2. Confirm that skin welfare facilities are provided within W/C areas



HAZARD	HAZARD	wно	ı	INITIAL RI	SK	RISK		EXISTING RISK CONTROLS	FURTHER RISK CONTROLS NECESSARY	R	ESIDUAL R	ISK	RESIDUAL RISK
ПАСАКО	LOCATION	AFFECTED	L	s	R	CATEGORY		EXISTING RISK CONTROLS	FORTHER RISK CONTROLS NECESSARY	L	s	R	CATEGORY
surfaces or direct exposure to airborne particulates by not enforcing good hygiene practices.								C23.1	 (moisturising creams). 3. If any waste is suspected to be contaminated by Coronavirus – it should be held for 72 hours prior to disposal as normal waste in alignment with DEFRA guidance. 				
							3.	Avoid Skin Contact: Avoid touching eyes, nose and mouth.					
							4.	Practice respiratory hygiene: This means covering your mouth and nose with your bent elbow or tissue when you cough or sneeze. Then dispose of the used tissue immediately.					
							5.	All workers to be advised to regularly machine wash work clothes at 60-90° with laundry detergent and wash hands for 20 seconds afterwards.					
							6.	All workers must wash their hands for 20 seconds using soap and water when entering and leaving the workplace.					



	HAZARD	WHO		INITIAL RIS	SK	RISK	EVICTING DISK CONTROLS	FURTUER RICK CONTROL C NECESSARY	Ri	ESIDUAL R	lisk	RESIDUAL
HAZARD	LOCATION	AFFECTED	L	s	R	CATEGORY	EXISTING RISK CONTROLS	FURTHER RISK CONTROLS NECESSARY	L	s	R	- RISK CATEGORY
							 Wash or sanitise hands before and after using the company W/C facilities. 					
							8. Avoid contact with frequently touched surfaces where possible e.g.:					
							9. Opening doors with feet/elbows.					
							Using tissue to switch off taps or contact surfaces.					
							11. No reusable towels/nail brushes/face cloths permitted in the premises.					
							Workers instructed in good personal hygiene practice.					
							13. Any surfaces recently contacted by affected individuals to be isolated and thoroughly cleaned in line with current guidance at:					
							https://www.gov.uk/government/publications/covid-19-decontamination-in-non-healthcare-settings/covid-19-decontamination-in-non-healthcare-					
							settings					
							14. If a member of staff has helped					
							someone who was taken unwell with a new, continuous cough or a high					
							temperature, they do not need to go					



1147400	HAZARD	WHO		INITIAL RIS	SK	RISK	EVICTING DISK CONTROLS	FUDTUED DISK CONTROLS NECESSARY	Re	SIDUAL R	ISK	RESIDUAL RISK
HAZARD	LOCATION	AFFECTED	L	s	R	CATEGORY	EXISTING RISK CONTROLS	FURTHER RISK CONTROLS NECESSARY	L	s	R	CATEGORY
Handling Cooks	Office	Workers	3	5	15		home unless they develop symptoms themselves. They should wash their hands thoroughly for 20 seconds after any contact with someone who is unwell with symptoms consistent with coronavirus infection. 15. If waste is considered to be contaminated with Covid-19 virus remove and place into a plastic bag any wipes, disposable gloves and overalls used, whilst trying not to crosscontaminate onto existing clothes or persons. 16. Waste should be double bagged and sealed.	Workers to be provided with own	2	5	10	Medium
Handling Goods, Merchandise and Other Materials. And Onsite Vehicles	Areas	Client Contractors	3	5	12	High	 Outer cases of goods and merchandise entering the workplace will be wiped where practical with sanitiser. Where workers are taking in deliveries, 	Workers to be provided with own stationary items e.g. pens/highlighters/staplers and maintain responsibility for retention	2	5	10	wealum



HAZARD	HAZARD	WHO		NITIAL RI	ISK	RISK	EVISTING DISK CONTROLS	FURTHER DISK CONTROLS NECESSARY	R	ESIDUAL R	IISK	RESIDUAL RISK
HAZARD	LOCATION	AFFECTED	L	S	R	CATEGORY	EXISTING RISK CONTROLS	FURTHER RISK CONTROLS NECESSARY	L	S	R	CATEGORY
Failure to reduce transmission through contact with contaminated surfaces by not keeping the workplace clean		Public					they must ensure regular handwashing/sanitising.	these items. (No sharing). 2. Provide hand sanitising facilities at loading bays/drop off points where had washing with soap/water is not practical. 3. Where workers take a company vehicle home/use a company vehicle the significant touch points on the vehicle must be cleaned daily. Include: - Steering wheel - Light/indicator controls - Door/boot handles - Radio/sat nav controls - Bonnet release - Glove compartment release - Horn control - Cruise controls				
Personal Protective Equipment (PPE) Failure to provide and maintain appropriate PPE resulting in increased risk of transmission.	Office Areas	Workers Client Contractors Public	2	5	10	Medium	 Office workers will not normally require PPE items during the course of their work. PPE provided free of charge. 	1. Where office workers do require PPE e.g. if they must be in a PPE area: - PPE must not be shared - PPE must fit properly - Reusable PPE should be sanitised after use. 2. If visitors will be required to wear PPE they should be made aware before arrival and provide their own.	1	5	5	Low
Face Coverings Failure to support safe use of face covering by	Office Areas	Workers Client Contractors	1	5	5	Low	The company has assessed that the use of face coverings for office workers is not required as part of our risk control approach for covid-19. The company has assessed that the use of face coverings for office workers is not required as part of our risk control approach for covid-19.	Managers to continue to monitor the effectiveness of existing risk controls and amend as required.	1	5	5	Low



1107000	HAZARD WHO		,	NITIAL RI	SK	RISK	EVICTING DISK CONTROLS FLIRTLIER DISK CONTROLS NESSESSARY	Rı	ESIDUAL R	ISK	RESIDUAL RISK
HAZAKU	LOCATION	AFFECTED	L	s	R	CATEGORY	EXISTING RISK CONTROLS FURTHER RISK CONTROLS NECESSARY	L	S	R	CATEGORY
employees resulting in marginal increased risk of transmission from incorrect use.		Public					However, if a worker wishes to wear a face covering, we will support that choice. Where a face covering is worn, we require the wearer to do the following: - Wash your hands thoroughly with soap and water for 20 seconds or use hand sanitiser before putting a face covering on, and after removing it. - When wearing a face covering, avoid touching your face or face covering, as you could contaminate them with germs from your hands. - Change your face covering if it becomes damp or if you've touched it. - Continue to wash your hands regularly. - Change and wash your face covering daily. - If the material is washable, wash in line with manufacturer's instructions. If it's not washable, dispose of it carefully in your usual waste. - Practise social distancing wherever possible.				
Workforce Management: Shift patterns and Working Groups	Office Areas	Workers Client Contractors	2	5	10	Medium	 The company will aim (where practical) to split the workforce into shift teams (cohorts) so that teams are kept the same suring working hours. Assign a dedicated worker to procure stationary supplies from the stationary cupboard (or similar) and create drop off zones for workers to fetch supplies from whilst retaining social distancing 	1	5	5	Low



1147400	HAZARD WHO		INITIAL RISK		RISK		EXISTING BISK CONTROLS		ELIDTHED DISK CONTDOLS NECESSARY		ESIDUAL R	ISK	RESIDUAL RISK	
HAZAKD	LOCATION	AFFECTED	L	s	R	CATEGORY		EXISTING RISK CONTROLS	FU	FURTHER RISK CONTROLS NECESSARY		s	R	CATEGORY
Failure to segregate cohorts to limit transmission potential.		Public					2.	The company will identify (where practical) opportunities for staggered shift times to reduce overall numbers of workers on site where possible.		measures.				
Workforce Management: Work Related Travel Failure to minimise work related travel resulting in an increased risk of transmission due to failure to adhere to social distancing or increased surface contact.	Office Areas	Workers Client Contractors Public	2	5	10	Medium	 3. 4. 6. 7. 	be fully encouraged to drive rather than use public transport. The company will request information from the destination being travelled to in regard to their Covid-19 risk controls – this information will be passed to the travelling worker. Workers required to travel alone. Workers who are required to travel will be provided with hand sanitisers, tissue (or similar) and sanitising wipes.	2.	Where a worker is required to stay overnight the accommodation chosen should be contacted by the employer and required to provided evidence of their Covid-19 management processes. The company should retain a record of the details of the accommodation. Should any other travel be required that falls outside of current risk controls an additional assessment will be required.	2	5	10	Medium
Workforce Management: Communications and Training	Office Areas	Workers Client Contractors	2	5	10	Medium	1. 2.	All workers will be involved in the development of this risk assessment and their views considered. Workers will be regularly reminded of	1.	Display Covid-19 information posters on company notice boards. Example	1	5	5	Low



1147400	HAZARD WHO		INITIAL RISK RISK		RISK	EVICTING DISK CONTROLS	FURTHER RISK CONTROLS NECESSARY		SIDUAL R	RESIDUAL RISK		
HAZAKD	LOCATION	AFFECTED	L	s	R	CATEGORY	EXISTING RISK CONTROLS	FURTHER RISK CONTROLS NECESSARY	L	s	R	CATEGORY
Failure to provide appropriate communication and training to staff resulting in an increased potential for transmission of virus due to nonadherence to safe working practices.		Public					3	Coronavirus Wash your hands more often for 20 seconds Use see and dealer of translation and the Guernments I consultation of the consultation of the wash area. Example Example The downwest Coronavirus Wash your hands with soap and water more often for 20 seconds Use state to medit for the see Dry hands Proceedings The bank of hands				



1147400	HAZARD WHO			NITIAL RI	SK	RISK	EVICTING DICK CONTROLS	R	ESIDUAL F	RISK	RESIDUAL
HAZAKU	LOCATION	AFFECTED	L	S	R	CATEGORY	EXISTING RISK CONTROLS FURTHER RISK CONTROLS NECESSARY	L	S	R	- RISK CATEGORY
Inbound and Outbound Goods Failure to maintain compliance with social distancing or limit surface contact during completion of the task resulting in increased risk of transmission.	Office Areas	Workers Client Contractors Public	3	5	15	High	mediums to cintinue to update workers e.g. - White boards - Notice boards - Regular electronic newsletters/memos 1. Deliveries to the premises to be agreed in advance to allow for suitable levels of planning. 2. Where practical, no delivered items should be physically handed over to any worker. There should instead be a set drop-off point agreed in advance of the delivery to our premises. 3. Social distancing must be maintained between our workers and any visiting delivery operative. 4. Paperwork should not be	1	5	5	Low
Tests and vaccinations	Office Areas	Workers Client Contractors Public	3	4	12	Medium	shared/handled. This includes the sharing of pens. Where practical the company will arrange for electronic transfer of delivery notes etc. 1. The company will continue to follow the working safely measures, even if our employees have: a. received a recent negative test result b. had the vaccine (either 1 or 2 doses)	2	4	8	Low



HAZARD HAZARD		WHO		INITIAL RI	SK	RISK	EVICTING DISK CONTROLS	RESID	DUAL RIS	SK	RESIDUAL
HAZARD	LOCATION	AFFECTED	L	s	R	CATEGORY	EXISTING RISK CONTROLS FURTHER RISK CONTROLS NECESSARY	T	s	R	RISK CATEGORY
							Workplace testing	T			
							Anyone with coronavirus symptoms can get a free NHS test.				
							2. The company has also ordered and has available rapid lateral flow tests, to test employees with no coronavirus symptoms. 2. The company has also ordered and has available rapid lateral flow tests, to test employees with no coronavirus symptoms.				
Outbreak	Office Areas	Workers Client	2	5	10	Medium	Where there is a COVID-19 outbreak, a member of staff (the single point of contact (SPOC) will need to contact Public Health England (details below) Monitor and maintain existing controls.		5	5	Low
		Contractors					SPOC: Marc Crew				
		Public					2. If there is more than one case of COVID-19 associated with Softcat the SPOC will contact the local PHE health protection team to report the suspected outbreak:				
							PHE Thames Valley Health Protection Team (South East),				
							Chiltern				
							OX11 ORQ				
							Phone: 0344 225 3861 option 1 to 4 (depending on area)				
							3. If the local PHE health protection team declares an outbreak, you (The SPOC) will be asked to record details of symptomatic staff and assist with identifying contacts.				
							4. All employment records must be up to date. The SPOC will be provided with information about the outbreak				



HAZARD	HAZARD LOCATION	WHO	ı	INITIAL RI	sĸ	RISK	EXISTING RISK CONTROLS	FURTHER RISK CONTROLS NECESSARY	Rr	SIDUAL R	ISK	RESIDUAL RISK
HAZAND	LOCATION	AFFECTED	L	s	R	CATEGORY	EXISTING RISK CONTROLS	FORTHER RISK CONTROLS NECESSARI	L	S	R	CATEGORY
							management process (by PHE), which will help the company to implement control measures, assist with communications to staff, and reinforce prevention messages.					

		5	10	15	20	25	
		4	8	12	16	20	
LIKELIHOOD	rj. Ā	3	6	9	12	15	
1. Extremely Unlikely	1. Minor Injury/disease no lost time	eve	2	4	6	8	10
2. Unlikely	2. Injury/disease up to 7 days lost	S	1	2	3	4	5
3. Likely	3. Reportable under RIDDOR over 7 days			L	ikelihoo.	d	
4. Very Likely	4. Specified Injury/Long term absence	Low	•	Me	dium	Hi	gh
5. Almost Certain to happen	5. Death	1-8		9	-12	15-	25

The Key Objectives of this Risk Assessment Have Been Met:



Achieve full and open consultation with our workforce throughout its development and to actively share its contents on completion.



Provide appropriate facilities for cleaning, handwashing, and hygiene procedures to meet the requirements of current guidance

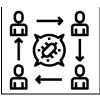


Identify opportunities where we can support workers to complete their work from home.



Identify all reasonably practical steps that can be taken to establish and maintain 2 metre social distancing within the workplace.





Identify all reasonably practical steps that can be taken to reduce virus transmission risk where social distancing of 2 metres cannot be reasonably achieved.

I confirm on behalf of the Company	Name of Director/Partner:	Signature:	Date:
that we will work to maintain these			
objectives.			

References used in the development of this risk assessment:

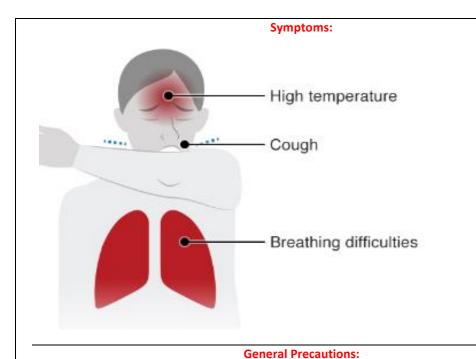
- HM Government 'Working Safely during COVID-19 in offices and contact centres Guidance for Employers, employees & self-employed 11 May 2020
- CLC Construction Sector Site Operating Procedures Protecting Your Workforce During Coronavirus (Covid-19) Version 3
- https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance/stay-at-home-guidance-for-households-with-possible-coronavirus-covid-19-infection
- https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/guidance-for-employers-and-businesses-on-coronavirus-covid-19
- https://www.gov.uk/guidance/social-distancing-in-the-workplace-during-coronavirus-covid-19-sector-guidance
- https://www.nhs.uk/conditions/coronavirus-covid-19/check-if-you-have-coronavirus-symptoms/
- https://www.letsrecycle.com/news/latest-news/defra-coronavirus-waste-disposal-advice/





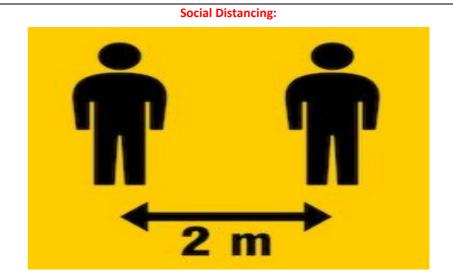
Key COVID-19 Symptoms & Controls:











General Safe system of work for working during the COVID-19 Pandemic



The points below are provided to our workers to help keep them safe during the Covid-19 pandemic. They are based on Government recommendations, which change daily: https://www.gov.uk/coronavirus As your employer we will endeavour to update our guidance to you in line with current Government recommendations.













Key Considerations:

- The company will look to implement home working wherever practical.
- The company will be particularly vigilant in safeguarding those persons currently identified as most at risk, such as
 - Those classed as extremely clinically vulnerable
 - Those classed as **clinically vulnerable**
 - Others who may require **additional adjustments** to enable their health and safety.
- We will continue to review current Government/PHE guidance and consult with our workers.
- Workers must protect themselves remember the wellbeing of their colleagues and others on site as appropriate.
- Maintain social distancing wherever possible.
- Do not shake hands with the colleagues/clients/delivery drivers or any other person at work. Avoid all physical contact.
- Wash/sanitise your hands thoroughly for at least 20 seconds, when arriving at work and when going home (also regularly during the working day).
- Use an alcohol-based hand sanitiser that contains at least 60% alcohol to support handwashing with soap and water at the workplace.
- Avoid touching your eyes, nose, and mouth at all times.
- If you feel unsafe or at risk at any point report to a manager.
- Do not attend work a) if you are unwell/displaying symptoms b) if someone in your household is self-isolating.

Practical steps to take when working at our premises:



Arrival at Work:

- Wash your hands with soap and water for at least 20 seconds.
- Ensure you are familiar with the company Covid-19 risk controls.
- Do not enter the workplace if you are feeling unwell or displaying symptoms of Covid-19 e.g. high temperature/cough/breathing difficulties.
- Observe company social distancing measures as soon as you arrive at the workplace (car park area onwards).
- Use dedicated company access points and pedestrian routes.

During Work:

- Maintain social distancing (minimum two metres apart). This includes:
 - During rest breaks and use of welfare facilities such as toilets and wash areas.
 - During pedestrian activities e.g. using stairs and corridors.
 - During briefing sessions.
 - During training/information sessions.
- Allow time throughout the working day to maintain good hygiene: wash your hands frequently using soap and water for 20 seconds, and especially after blowing your nose, sneezing, or coughing
 and before and after eating.
- Minimise contact between colleagues and other workers in the premises; avoid having to go to other departments by using phone/email instead.
- Do not share PPE items or respiratory protective equipment (RPE) items.
- Avoid skin-to-skin and face-to-face contact with others.
- Where face-to-face contact is essential, this should be kept to 15 minutes or less wherever possible.
- The company will aim to keep groups of workers working together in teams that are as small as possible (cohorting). Please adhere to these risk controls where they are in place.
- The company will provide you with personal equipment for work such as pens do not share these.
- If you must share work equipment Wash your hands each time before using any equipment with others and wash your hands every time you finish using a shared item of equipment. Touch point surfaces of equipment that are shared must be sanitised before and after use.
- During use of corridors and stairs adhere to all social distancing measures in place within the company. Stairs should not be shared.
- Clear away your own food and beverage waste Use company waste facilities.
- Wherever possible bring your own prepacked food to work and use re-usable drinks bottles.
- If you or any work colleague are displaying any potential coronavirus symptoms; or, If you have any concerns about the welfare facilities or the work environment (site) regarding measures to



protect workers from coronavirus (e.g. social distancing, cleaning and hygiene regimes) then you should:

- STOP work.
- **REMOVE** yourself to a position of safety.
- **REPORT** immediately to your supervisor or manager (ideally by telephone).

Shift completion

- Wipe down and sanitise equipment and instruments used.
- Remove and place into a plastic bag any wipes, disposable gloves and overalls used, whilst trying not to cross-contaminate onto existing clothes or persons.
- Do not touch your face.
- Ensure you then clean/wash your hands, and where possible/appropriate any reusable PPE (e.g. safety glasses), using soap and water, or use suitable hand sanitiser on hands before leaving site.
- Do not eat/smoke/drink until you have washed/sanitised your hands.
- Before leaving the premises wash your hands with soap and water for at least 20 seconds. Use an alcohol-based hand sanitiser that contains at least 60% alcohol if soap and water are not available.

Wearing a face covering

- Wash your hands thoroughly with soap and water for 20 seconds or use hand sanitiser before putting a face covering on, and after removing it.
- When wearing a face covering, avoid touching your face or face covering, as you could contaminate them with germs from your hands.
- Change your face covering if it becomes damp or if you've touched it.
- Continue to wash your hands regularly.
- Change and wash your face covering daily.
- If the material is washable, wash in line with manufacturer's instructions. If it's not washable, dispose of it carefully in your usual waste.
- Practise social distancing wherever possible.

All employers should regularly update themselves with the current Government advice: https://www.nhs.uk/conditions/coronavirus-covid-19 and operate accordingly.

Document Accepted By (Name)	Sign	Date	
Further Risk Controls Implemented By (Name)	Sign	Date	

The contents of this risk assessment and the resulting Safe System of Work should be shared with all workers as appropriate to its contents.

Signatures can be gathered in the table below







	RISK ASSESSMENT								
ID									
Title									
Date									

Confirmation of Worker Understanding of Risk Assessment and Safe System of Work

Name	Signature	Date



Tel: 01973 834222 Web: www.smseurope.co.uk