

MANAGED AZURE

Utilise the power of Azure cloud and enhance your IT team's public cloud expertise – with Softcat's Managed Azure Service.



HOW DOES THE SERVICE WORK?

We are proud to be the UK's leading Microsoft Azure solutions provider. With our Managed Azure Service, you'll work with a team of experts that can help you achieve all the benefits of Azure but without the management burden.

We leverage our investments in people, processes and technology to plan and build, or review and remediate your deployment to our managed service.

So, whether you need round-the-clock availability, advanced technical support, or simply peace of mind knowing your cloud resources are secure and managed, our team can help. We provide 24x7 support for your IaaS (Infrastructure as a Service) and PaaS (Platform as a Service) deployments, including incident management, problem management, change management, backup, patching and security.

BENEFITS TO YOU

People

To drive digital transformation, offering a top-notch cloud experience and retaining IT talent with public cloud expertise are crucial.

Our Managed Azure Service provides a common execution framework for businesses, allowing our specialist team to handle cloud operations while you focus on running your business. You can avoid public cloud complexities and drive your organisation's success.

Platforms

To remain efficient, businesses must focus on optimising their cloud operations, staying informed about cloud trends and leveraging the latest cloud technology.

With our Cloud Management Platform, businesses can stay current on the latest cloud trends and utilise cutting-edge cloud technology to ensure an optimised and efficient cloud operation.

Commercial

It is important to plan for unforeseen circumstances and deliver a public cloud strategy within budget.

Our Managed Azure Service helps you expand your Azure cloud while closely controlling costs and mitigating risk along the way. We ensure Azure resources are right-sized and optimised to minimise waste – using a feedback loop to inform decision-making.

SUITABLE FOR YOU IF...

- ✓ You are struggling to juggle time for new projects alongside BAU Platform Operations.
- ✓ You have concerns regarding your cloud security, reliability, cost, architecture and sustainability.
- ✓ You would like to modernise traditional applications to be cloud native.
- ✓ You would like to migrate workloads to Azure.

WORKS WELL WITH

Cloud Build and Migration

Work with you to develop your target architecture and data migration support, using a combination of automated tools and workshops to assess and organise infrastructure and applications for seamless migration to platforms like Microsoft Azure or AWS.

Cloud Security and Health Assessment

Evaluates your Azure environment to uncover risks, provide recommendations for improvements and ensure alignment with the Azure Well-Architected Framework, resulting in cost savings and enhanced security.

Cloud Platform Service

Provides support for AWS and Azure, ensuring you have the appropriate terms and conditions. Includes programmes to enhance cost efficiency, advice on optimising direct Cloud spend and shows you how to centralise your software spend through a Marketplace.

WHAT'S INCLUDED

Ticketing - Gain access to ticketing to streamline communication and manage, track, and resolve customer issues from the moment they are reported to the moment they are resolved.

Provisioning, orchestration and automation - A cost-effective, streamlined solution that provides a multi-purpose approach to various cloud tasks.

Monitoring and security - Via cloud native dashboards to maximise cloud value and simplicity to ensure you remain secure and protected.

Commercial intelligence - To help you understand your cloud spend and savings so that you can avoid wasting as much as a third of your investment.

Service level management - To keep you on the right path and ensure your organisation remains successful and efficient in its operations.



SERVICES THAT BRING YOUR TECHNOLOGY TO LIFE

Contact your Softcat Account Manager today.