

XENSAM PLATFORM SERVICE

Leverages Xensam's cloud-based software to deliver a software asset management platform to you, giving access to its valuable reporting features, with our technical team ready to support you with technical platform queries.



HOW DOES THE SERVICE WORK?

The Software Asset Management (SAM) Tech team will work with you and Xensam to provision a new environment and configure all the relevant information to get you up and running.

You will get access to Xensam's portal to view details of software and hardware assets, renewals, and application usage information.

After your service goes live, you will also have access to our SAM technical team to answer 'how-to' queries and provide technical platform support.

BENEFITS TO YOU

People

Benefits internal IT teams that may already have some expertise with SAM but would like help with provisioning the service and a SAM technical team on hand to provide additional support when needed.

Technology

The service leverages Xensam's software which provides a unified view of all software and hardware assets, licence entitlements and active application usage metrics.

Xensam's unique reporting metric differentiates between background usage of applications versus active usage, where a user directly interacts with an application and uses its features.

Commercials

Gain access to data that can help with licence compliance and information that will allow you to optimise your licence usage, which could lead to cost savings at renewals or avoid non-compliance during audits.

SUITABLE FOR YOU IF...

- ✓ You need visibility of your software assets to optimise usage and identify saving opportunities
- ✓ You are undergoing a vendor audit or have one upcoming.
- ✓ You are looking for a partner to help you efficiently manage your software estate.
- ✓ You want to manage your software and hardware contracts in one place.
- ✓ You need expert advice and assistance with managing your Shadow IT.

WORKS WELL WITH

SAM Intelligence Service

Proactively manages your organisation's software estate, providing visibility of renewals and up-to-date licensing requirements to help you manage risk and get the most out of your software and licensing.

M365 Baseline & Optimisation Assessment

Providing a view of your current licence position and identifying areas of cost savings and optimisation within your Microsoft 365 estate.

Licence Baseline & Optimisation Assessment

Providing a view of your current licence position, to help you identify potential cost savings and optimisation within your IT estate.

WHAT'S INCLUDED

Coordination of onboarding activities – Our team will ensure a seamless onboarding experience.

Platform setup and configuration – Our SAM technical team will ensure that your Xensam environment has been provisioned and all the relevant configurations have been applied to get you started on the platform.

Service Desk – One point of contact to field incidents and requests.

Regular reviews – We will contact the customer on a quarterly basis for value add, checkpoints and review sessions, to ensure a successful service.

Technical platform support – Our SAM technical team will be on hand throughout the service lifecycle to respond to technical queries relating to the platform.

SERVICES THAT BRING YOUR TECHNOLOGY TO LIFE

Contact your Softcat Account Manager today.