

HOW DOES THE SERVICE WORK?

When you're dealing with a huge, complex software solution like VMware Horizon, you need to know that everything's in good shape and that it stays that way. To help you better understand your environment, our VMware-certified technical consultants will work alongside you to investigate your on-premises VMware Horizon infrastructure and gather information across a range of areas. These include configuration checks for:

- UAG (Unified Access Gateway)
- · Connection brokers
- App Volumes
- RDS (Remote Desktop)
- Workspace ONE Access (and Unified Endpoint Management if applicable)
- · Gold image configuration
- · Licensing reviews
- Virtual delivery agents
- · High availability considerations
- End user experience monitoring

We want to ensure your VMware Horizon environment is as secure and efficient as possible. For this reason, we conduct a vulnerability assessment along with these detailed analyses. To do this, we have partnered with ControlUp to provide you with a full report outlining the findings and any remediation actions.

BENEFITS TO YOU

People

To set you up for success, we provide your IT team with a comprehensive report containing our findings, as well as advice and guidance on next steps. With this report, your IT team will be equipped with the tools to make informed decisions and stay ahead of potential risks.

Technology

By completing a bespoke assessment, you will have a clear and accurate picture of your business environment. This will enable you to form a strategy tailored to your specific needs and allow your business to reach its full potential.

Commercials

Extending the lifespan of your existing infrastructure can help you make the most of your existing investment. A proactively monitored and managed Horizon environment enhances the security, longevity and cost-saving potential of your virtual infrastructure.

SUITABLE FOR YOU IF...

- ✓ You have existing VMware Horizon deployment and want to make the most of your infrastructure.
- √ You want to protect your VMware Horizon environment from outages by highlighting vulnerabilities.
- ✓ You're looking for the best way to check that your VMware Horizon infrastructure is resilient and high performing.
- ✓ You need to ensure your VMware Horizon environment supports your remote workers in the most efficient and beneficial way.
- ✓ You need assistance from a certified VMware consultant about how to meet best practices.

WORKS WELL WITH

VMware Horizon Accelerator Service

Simplifying the delivery and management of your VMware Horizon environment at every stage of your journey.

AVD Adoption Accelerator Service

Speed up deployment of AVD in Azure, including a pilot deployment, with building and configuration from our inhouse experts.

WHAT'S INCLUDED

Two types of service - Softcat offers two options for its VMware Horizon Health assessment, depending on whether you have an on-premises or cloud-native deployment.

Tailor-made approach - We'll work with you to understand your specific environment and provide recommendations and remediation advice based on our vast experience.

Cutting-edge technology - Our VMware Horizon Health assessment utilises industry-leading software to capture every aspect of your environment.

A roadmap to a more efficient system - The assessment gives us an in-depth understanding of your environment and its challenges, so we can make sure our recommendations will provide the best solution for your business.



SERVICES THAT BRING YOUR TECHNOLOGY TO LIFE

Contact your Softcat Account Manager today

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