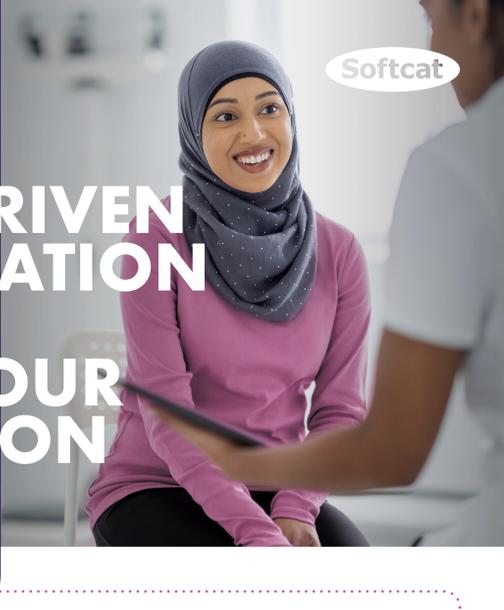


ICG HUB

OUTCOME-DRIVEN TRANSFORMATION STARTS BY SECURING YOUR ORGANISATION

Digitise, secure, connect and transform to begin moving toward your integrated care goals.



The pandemic enabled us to achieve a level of digital transformation that might have otherwise taken many years. But as we move into the recovery period, it's critical that we build on the progress we've made and ensure that all health and social care providers have a secure digital practice in place.

At Softcat, we know that local leaders have long understood the need for system-wide planning and delivery to provide

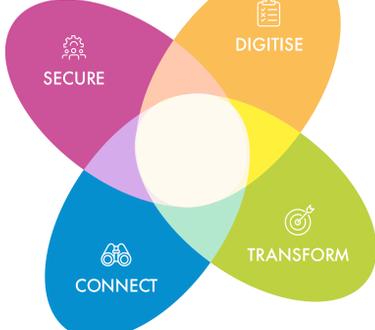
personalised care and to help everyone live healthier, happier lives. But we also know that without security and resilience, this simply isn't possible.

Using the government's [What Good Looks Like \(WGLL\)](#) framework as a foundation for our Integrated Care and Government (ICG) team's approach, we're helping NHS Trusts and local authorities build an established good practice to digitise, connect and transform services safely and securely.

There are four pillars that we work towards as part of our approach: Digitise, Secure, Connect and Transform. The pillars can be applied in sequence to form a fully comprehensive change programme; or they can be applied individually to improve specific areas of your ICS (Integrated Care System).

Within this document, we're focusing on the second pillar: Secure. This is a crucial topic that touches everything we do because effective digitisation, connectivity and transformation is only possible with security in place to deliver safe practice.

PILLAR 2: SECURE



SOFTCAT GOALS TO MEET BY 2025 *

- Meet the minimum level of digital maturity set out in the WGLL.
- Increased cyber security capabilities.
- 90% of NHS with electronic health records.
- Digital, data and technology pipelines.
- 80% of social care providers with electronic health records.
- All health and social care organisations have the right infrastructure and connectivity to work digitally.

* Goals derived from the government's 'Plan for digital health and social care' paper.

SUCCESS MEASURES

The government has advised that all ICS organisations have the right assurance and commercial foundations in place by 2025. This will stimulate a thriving innovation ecosystem that fosters collaboration between the health and social care sectors and the tech industry. We're here to ensure you achieve that goal in the most secure way possible.

Here are the key success measures that we aim to help you achieve, which are aligned to the government's WGLL framework:

- 01 SAFE PRACTICE**
- 02 DATA SECURITY PROTECTION**

01 SAFE PRACTICE

It's vital to maintain standards for safe care, as set out by the Digital Technology Assessment Criteria for health and social care (DTAC).

The challenge

You need to have a system-wide plan for maintaining robust cyber security, including the development of centralised capabilities, which will likely need support from a technical expert.

What good looks like

Standards will be maintained across your ICS for safe care, as set out by the Digital Technology Assessment Criteria for health and social care (DTAC). You will routinely review system-wide security, sustainability and resilience.

How Softcat helps

Our network and security team can work with you to provide bespoke security solutions that ensure secure, robust services and systems. We can supplement your in-house teams with the personnel required to deliver a managed service that can help to alleviate the pressures of handling a complex security environment.

WE DELIVER MODERN NETWORK AND CONNECTIVITY SERVICES THAT ADDRESS YOUR EVOLVING WORKPLACE:

Enhanced network performance – delivering solutions that put visibility, control, and performance back where they should be: with you.

Delivering a secure network – providing secure connectivity and WAN that protects you without impacting performance; integrating security at multiple levels.

Diverse access methods and technologies – giving you access to a portfolio of technologies that are relevant to your offices, applications and people.

Modern network – addressing the demands of mobile working to provide you with the best advice possible to improve your network design.

Cost effective – delivering a cost-effective connectivity service, underpinned by our tried and tested customer service.

OUR CYBER SECURITY SERVICES

Maximise your investments, increase productivity and reduce risk with our cyber security services. With our support, you can overcome the challenges of a continually evolving threat landscape, while enhancing your user experience. Our services and impartial advice will help you to achieve the right balance of risk mitigation and productivity.

RISK ASSESSMENT SERVICES

Helping you understand and prioritise your cyber risks by creating an insightful assessment report, either on a one-off or ongoing basis.

COMMERCIALITY ASSESSMENT SERVICES

Identifying the potential of your existing technologies to help you maximise your investments.

PROJECT ADVICE AND SUPPORT

Working alongside your team to outline the best processes and technologies to deliver security-led projects in-line with your goals.

MANAGED AND SUPPORT CYBER SERVICES

Empowering your team to focus on what they do best with our fully managed services, such as vulnerability, SIEM and firewall.

CLOSE PARTNER RELATIONSHIPS

Partnering with the leading cyber security technology vendors to help us deliver the very best solutions.



02 DATA SECURITY PROTECTION

All organisations that have access to NHS patient data and systems must use the Data Security and Protection Toolkit (DSPT) to provide assurance that they are practising good data security.

The challenge

Your organisation is now required to comply with the DSPT and the Cyber Essentials framework. This can be hard to achieve without the right expertise and resources in place.

What good looks like

Creating effective strategies for success by making the most of your existing investments in security systems and by taking a realistic, but positive approach. Building, implementing and maintaining an ongoing programme to reduce cyber risk in a way that's right for you.

How Softcat helps

We have a wealth of experience working with organisations to achieve their DSPT thresholds. We can therefore work closely with you to help achieve the 10 data security standards required in DSPT, and also look to build in further security models, such as CIS and our Cyber Essentials Plus service, to improve beyond that.

IN OTHER WORDS, WE CAN HELP YOU SECURE YOUR BUSINESS FROM TOP TO BOTTOM:

Tactical approach – supporting you with a specific challenge; helping you to understand the right technology and service options for your organisation.

Consultative approach – alternatively, working with you on your bigger cyber security picture to help you develop an ongoing strategy for success.

Prioritising cyber security improvements – uncovering the likelihood of issues occurring, identifying quick improvements and mitigating potential cyber threats.

Developing a tangible plan – partnering with you to optimise your existing systems, bridge any skills gaps, and identify any resources you may need.

Securing the supply chain – working with your customers and suppliers to tighten up data sharing and secure your organisation in the most effective way possible.

CASE STUDIES

County Durham and Darlington NHS

See how we delivered enhanced protection and capabilities for County Durham and Darlington NHS with a cutting-edge McAfee security solution.

Oxford Health

Discover how we harnessed the power of Mimecast to safeguard systems and staff – and reduce overall security issues – at Oxford Health.

WHY SOFTCAT?

Our experienced ICG team delivers tailored solutions, based on industry-leading technologies and best practices. We'll work closely with you to help you remain agile and prepared for changing cyber demands with independent advice and services.

Expert team – our 80+ specialist security technology team is supported by chief technologists, solution architects and an extensive professional services team.

Putting you first – we're here to support you as your business needs evolve and change over time; from expansion to transitioning to the cloud, our services will adapt to suit you.

Industry best practice – we keep up to date with the threat landscape, sharing a view of industry best knowledge, recent cyber threats, and recommended patches.

Top tier vendors – by working with innovative, industry-leading vendors, we're able to deliver best of breed, not best of brand; we offer bespoke solutions that are right for you.

Holistic approach – by understanding each customer's unique needs, we're able to adopt a more holistic approach to business intelligence, powered by our transformation framework.

OUR FRAMEWORK FOR SUCCESS



DISCOVER

Every customer journey starts with an idea. We'll help you bring yours to life by understanding what you want to achieve; advising on the best way to succeed; then using tools and data to assess the task of getting there.



DESIGN

Next, we design a solution to bridge the gap including how the technology and service should be aligned. We'll factor in budget, dependencies, existing investments, risk and effort to ensure the right balance for you.



DELIVER

Then we bring your solution to life. We can help with everything from sourcing to deployment and migration, while sharing skills and expertise as we go to ensure your teams are up-to speed from day one.



OPERATE

Our services keep your solution up and running. Our cloud-first engineers can manage your solution efficiently for you. Our priority is to always optimise what you have and to achieve the objectives you need it to.

LET'S SECURE HEALTH AND SOCIAL CARE, TOGETHER

INTERESTED IN LEARNING MORE ABOUT OUR DIGITAL PLAN FOR OUTSTANDING CARE? PLEASE CONTACT US VIA YOUR SOFTCAT ACCOUNT MANAGER OR [OUR WEBSITE](#).