



FASTTRACK

BEST PRACTICE ADVICE AND GUIDANCE

At no additional cost to your Microsoft 365 subscription, our internal FastTrack Engineer will provide you with remote onboarding guidance and advice on planning, deploying and adapting M365 for your IT environment.

Once you're up and running, we can help you maximise the expansive suite of Microsoft 365 technologies and provide everything you need.



WHAT IS FASTTRACK?

It's a complementary programme for Softcat customers, made available with your Microsoft 365 licence (150 seats or more).

The programme gives you access to advice around planning and further adoption, making it simple and straightforward for your teams.

When you choose FastTrack with your licence, you'll gain the expertise and guidance from a dedicated Customer Success Manager and a FastTrack Engineer, so you can receive more value from your investments.

FastTrack enables you to take part in best practice onboarding workshops through Microsoft Teams.

Each session is a maximum of 1 hour, relevant to your needs.



The sessions aren't heavily scripted and the topic is decided by you. We can cover a particular area or pain point, depending on what you'd like to focus on.



You can book as many one hour workshops as needed, but each session will be based on questions provided in the prior workshop. We limit one subject per workshop, as they are large scale sessions.



If a new subject needs to be covered, this will require a separate workshop in order to break it down and this can be arranged at no extra cost.

FastTrack provides guidance along the Microsoft products and compatibilities website

CLICK TO FIND OUT MORE



SOFTCAT VALUE

Complementary support to guide your M365 experience.

FastTrack gives you simple and fast access to a range of guidance and added value, in line with best practices, so you know you're getting the most helpful information.

Access to FastTrack resources.

Including O365, Enterprise Mobility and Security, and Windows.

Remote guidance that's bespoke to your organisation and in line with Microsoft's methods of best practice, to make sure your engagement is as efficient as possible.

Transparent costs and no hidden charges, as this programme is included as part of your M365 subscription of 150 seats or more.

HOW WE WORK WITH YOU:

1

You'll have a kick off call with your dedicated Customer Success Manager and FastTrack Engineer.

2

We will send you a technical assessment form to fill out, which will help our dedicated Fasttrack Engineer understand your needs and environment.

3

You'll receive onboarding guidance for individual workloads that you can choose to implement at your pace.

The Softcat Difference - your partner, at every stage

- In-house expertise through a consistent touchpoint.
- One of only a limited number of partners in the UK that offer FastTrack.
- We deliver our own Softcat driven workshops for a more tailored experience.
- We offer a number of packaged services across the Microsoft 365 journey.
- Bespoke guidance on how you can best plan, adapt and deploy Microsoft 365 – specific to your company.
- The enhanced visibility of carrying out all the above with one partner.

EXPERT, PERSONALISED GUIDANCE FOR ADOPTION MICROSOFT 365.

To find out more about how we support your business with M365 capabilities, contact your Softcat Account Manager or email us at mscsm@softcat.com

Softcat



Microsoft