

CITRIX HEALTH ASSESSMENT

Providing a point-in-time health assessment of your Citrix infrastructure to keep you up to date, safe and protected, reducing vulnerabilities.



HOW DOES THE SERVICE WORK?

One of our Citrix-certified technical consultants work alongside you to investigate your on-premise Citrix infrastructure and gather information across a range of areas. These include configuration checks for ADC, Gateway, StoreFront and delivery controllers, as well as reviewing licensing, virtual delivery agents and high availability considerations. We also look at any required version upgrades or patches and carry out a vulnerability assessment to understand any areas of risk. We provide a report outlining the findings as well as any remediation actions.

BENEFITS TO YOU

People

We work with you to understand your environment, answering any questions as they arise and gathering information to compile a comprehensive report. The service ensures your Citrix environment is supporting your remote workers in the most efficient and beneficial way.

Technology

Our service provides a complete review of your Citrix environment to help you understand where improvements are required. A clear and detailed report outlines the current state of your environment and highlights vulnerabilities, offering recommendations to protect it from outages and failures.

Commercials

Our health check gives you full visibility of your Citrix environment to ensure you are not at risk of technical issues or security vulnerabilities which might result in outages, breaches or more costly remediation. This ensures your virtual apps and desktop infrastructure are up to date and safe.

SUITABLE FOR YOU IF...

- ✓ You have existing Citrix virtual apps and desktop and are looking to make the most of your infrastructure.
- ✓ You want to protect your Citrix environment from outages by highlighting vulnerabilities.
- ✓ You're looking for the best way to check your Citrix infrastructure is resilient and high performing.
- ✓ You need to ensure your Citrix environment is supporting your remote workers in the most efficient and beneficial way.
- ✓ You need expert advice in assessing your Citrix environment.

WORKS WELL WITH

Citrix Cloud Readiness Assessment

Providing a structured assessment and overview of your existing Citrix infrastructure to evaluate readiness for a migration to Citrix Cloud.

Citrix Cloud Accelerator Service

Simplifying the delivery and management of your Citrix Cloud environment at every stage of your journey.

WHAT'S INCLUDED

Tailormade service – We carry out a bespoke assessment to give you a clear and accurate picture of your environment.

Point-in-time review - Capturing a snapshot of your Citrix virtual apps and desktop infrastructure allows you to see any vulnerabilities, before we make recommendations to protect it from outages and failures.

Expert guidance - You're in safe hands with our expert Citrix-certified technical consultants who help you understand your environment.

Clear reporting - To set you up for success, we provide a comprehensive report containing our findings, as well as advice and guidance on the next steps to ensure you have a secure and high performing infrastructure.

Remediation actions – The service supports you with actionable improvements to keep your environment resilient and high performing. We recommend version upgrades and patches as well as security and performance enhancements.



SERVICES THAT BRING YOUR TECHNOLOGY TO LIFE

Contact your Softcat Account Manager today.