



# AI and Quantum shaping decisions in financial services

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# Why this conversation matters

**1** FS is fundamentally a decision business

**2** AI is already embedded in those decision loops

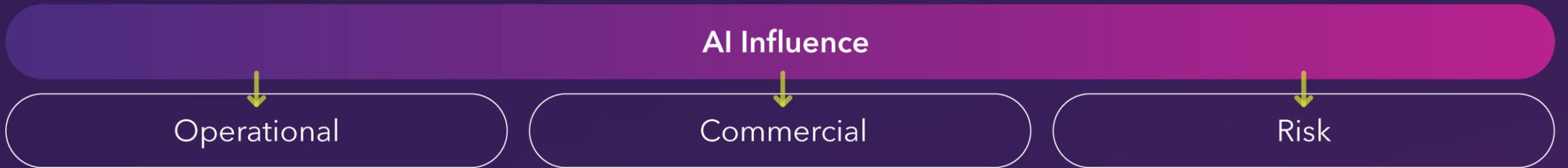
**3** Quantum matters because complexity is rising faster than classical compute can keep up

# Financial services is a decision engine



Pressure = Speed + Accuracy + Auditability

# AI is already changing decisions



# AI is already changing decisions

## AI Influence

Operational

Commercial

Risk

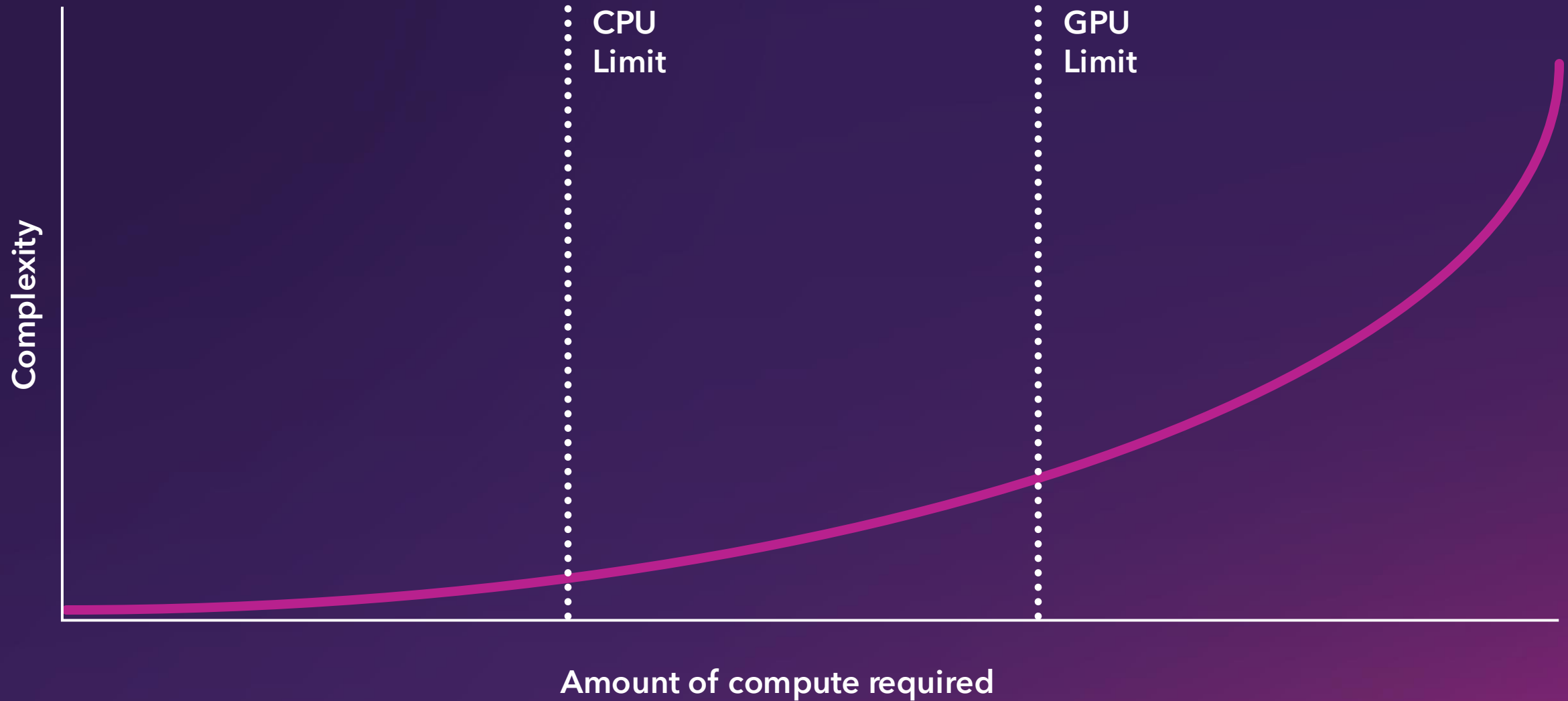
## AI Improves

Prediction

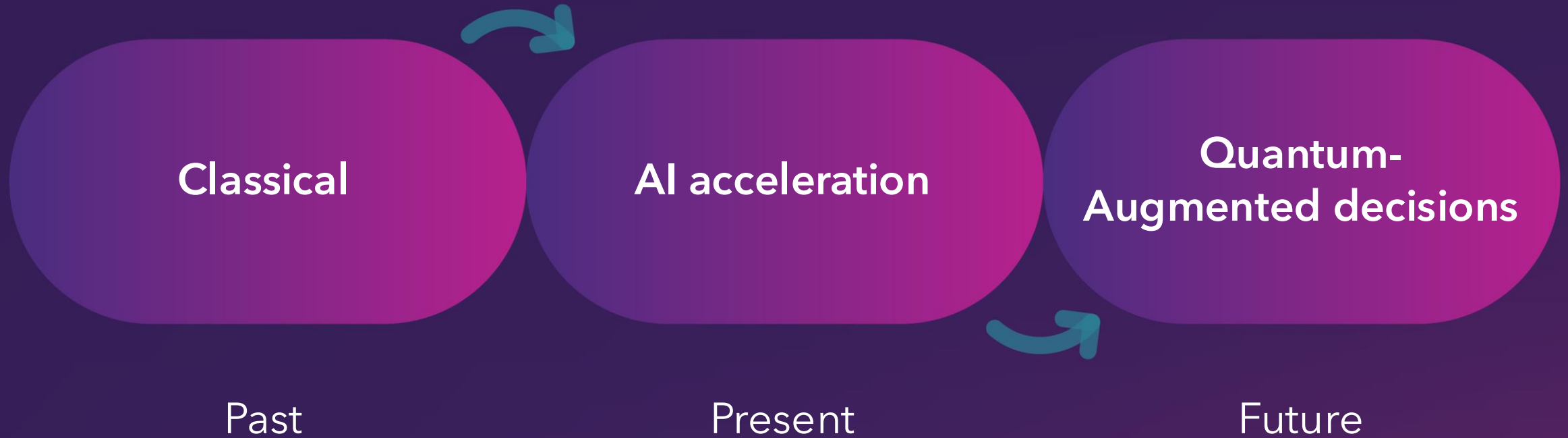
Detection

Triage automation

# Where classical compute starts to struggle



# Where Quantum fits (conceptually)



Setting expectations

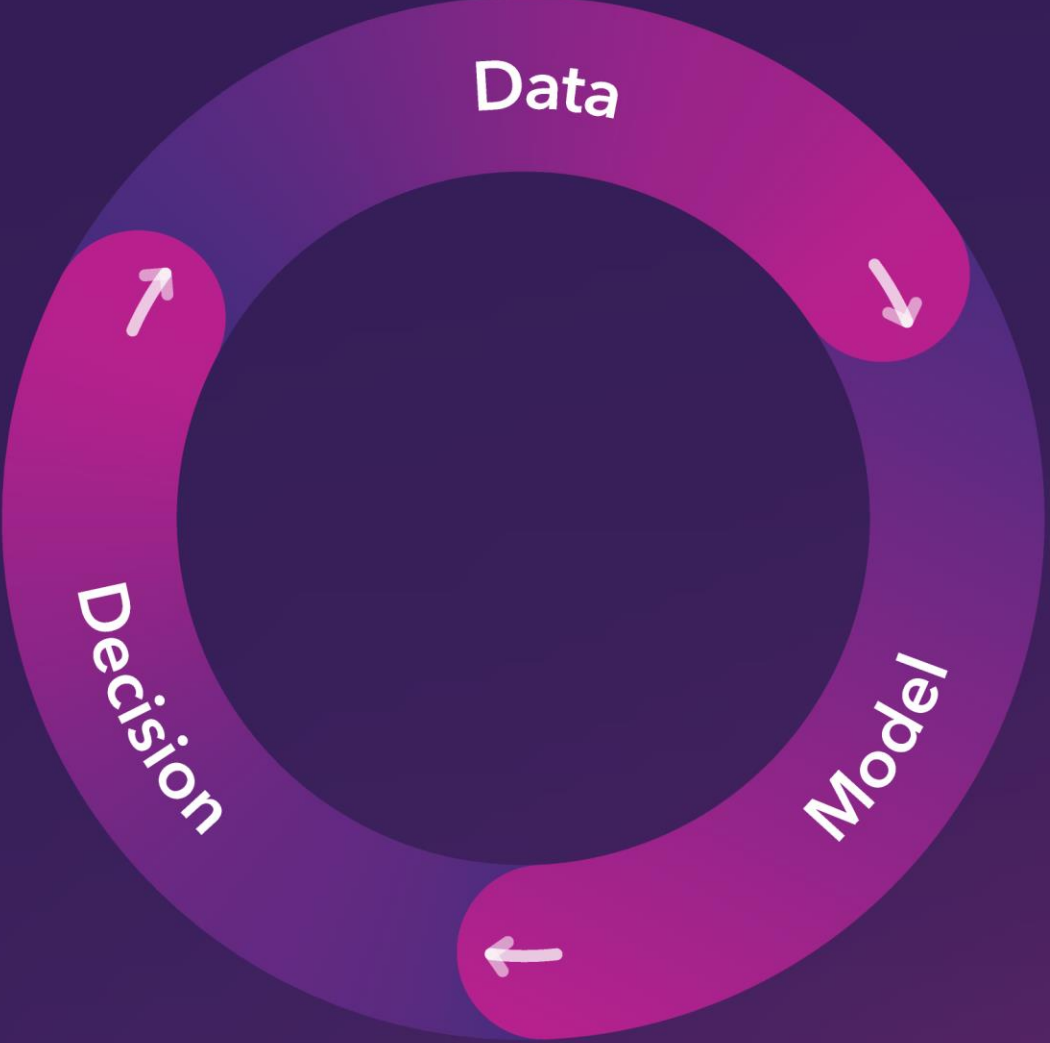
**This is not a talk about  
buying Quantum**



# Understanding the technology

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# How decisions are made today



# What AI is exceptionally good at



Pattern  
recognition at  
scale



Prediction and  
classification



Natural language  
interfaces and  
summarisation  
(where appropriate)

# Where AI and classical compute hit limits

**1** Optimisation  
under  
constraints

**2** Scenario  
explosions in  
stress testing

**3** Complex  
dependency  
graphs

**4** At scale,  
approximation  
replaces optimality

# Quantum computing - plain English

## What it is

Different computational paradigm

## What it isn't

Replacement for traditional compute

## What it's good for

Exploring complex probability spaces (simulation, complex problem spaces)

# A useful mental model

**Classical compute**

**Quantum**

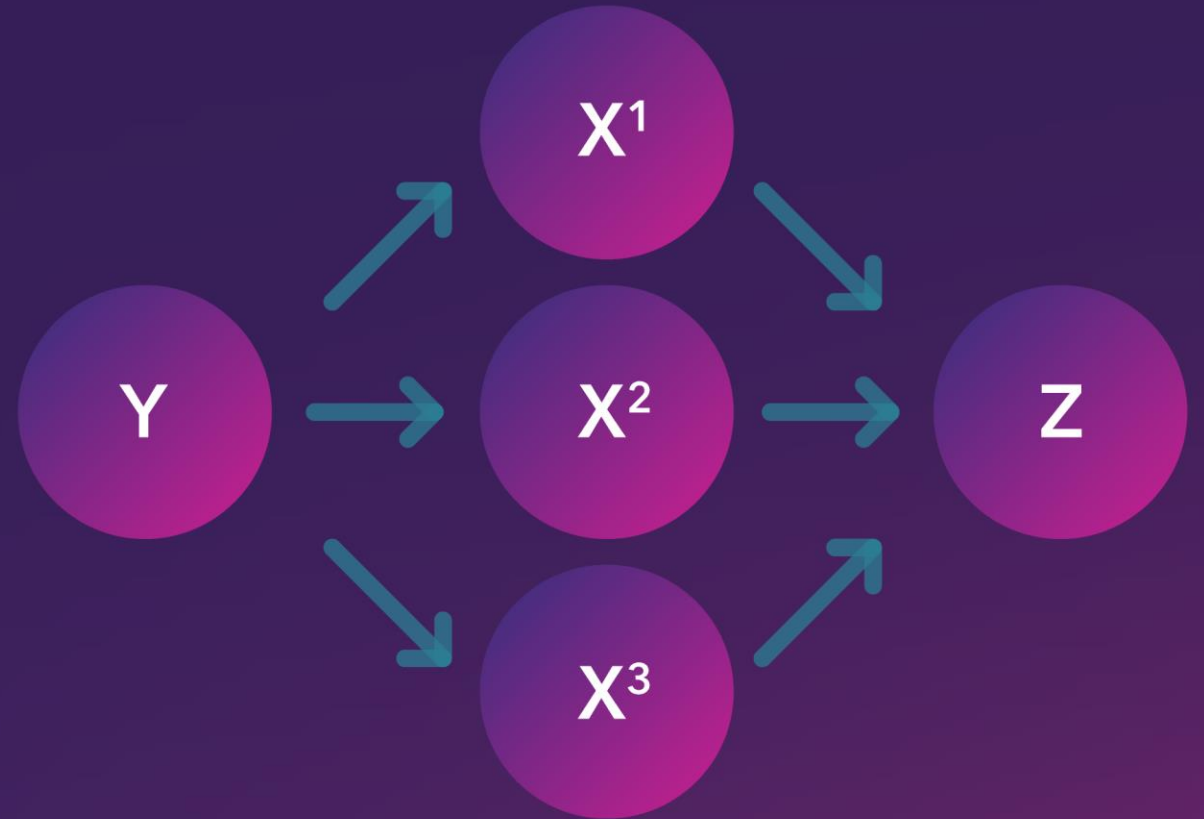
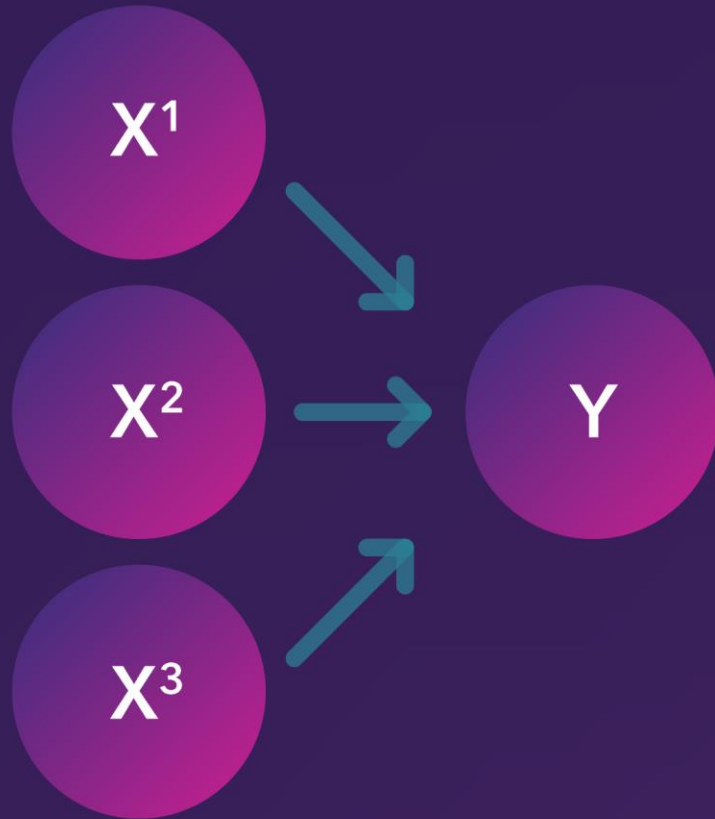
# A useful mental model

**Classical compute**

**Decision  
quality**

**Quantum**

# AI and Quantum together



**Key Takeaway: Expanding What's Solvable**

**The strategic question is:  
which decisions are  
bottlenecked by complexity?**



# State of technology

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# Where we actually are today



**What Quantum  
is *not* (yet)**

# Why financial services is engaging early

Horizon

Regulation

Security

# A familiar technology pattern

Cloud

AI

Quantum



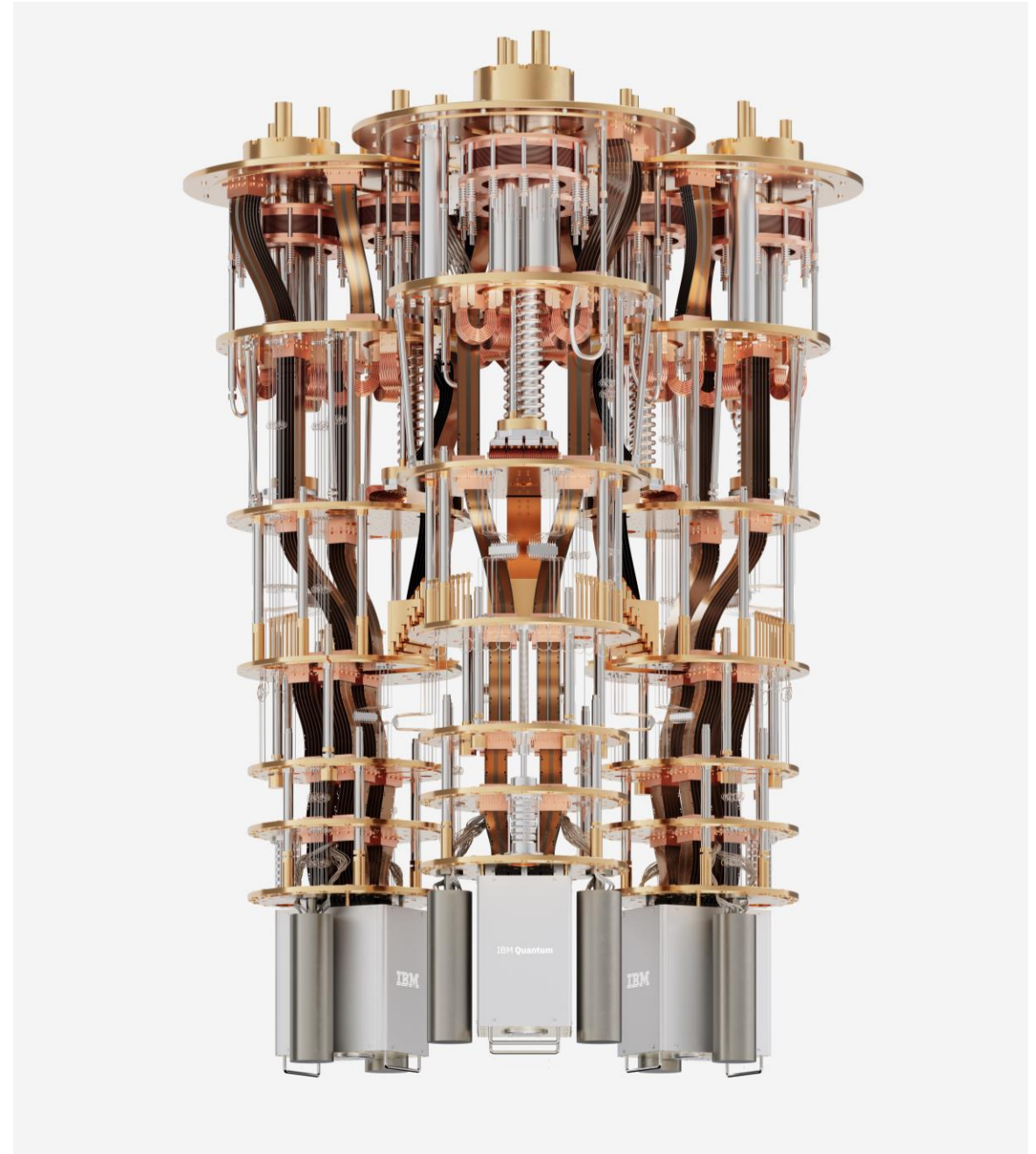
# Where it's being used today

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# IBM Quantum for enterprise

Quantum computing applications for financial services

Dr. Ian A. Robotham  
Financial Services CTO & Quantum Ambassador  
IBM Quantum



Quantum computing is rapidly maturing, with opportunities to capture value as it advances

2023

Establish quantum utility



2026

Demonstrate quantum advantage



2029

Deliver the first large-scale, fault-tolerant quantum computer



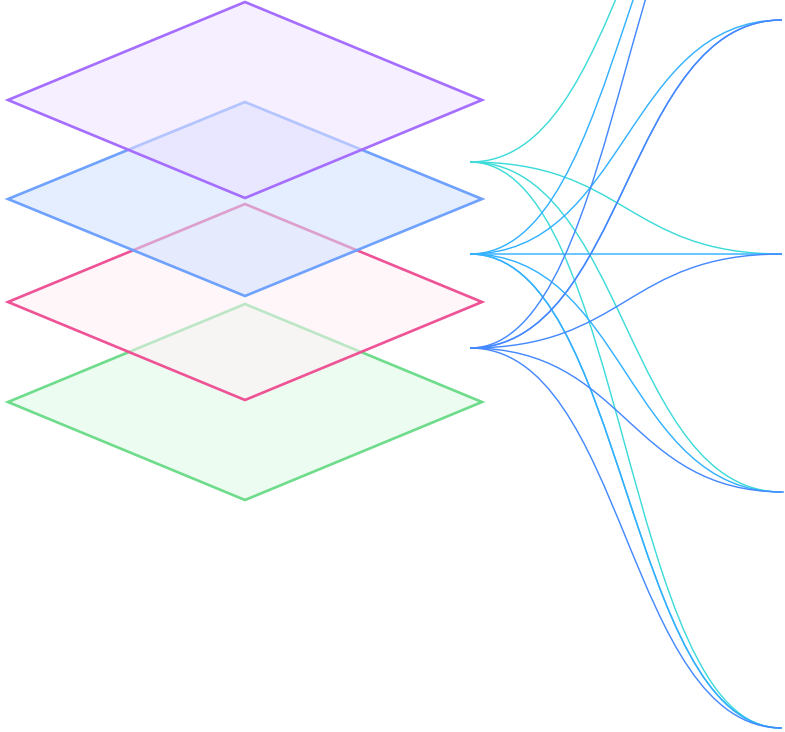
# Quantum computing is expected to have impact across industries

Hamiltonian simulation

Optimization

Machine Learning

Partial differential equations (PDEs)



Aerospace

- High strength-to-weight materials development
- Wing ply-composite design optimization
- Aircraft computational fluid dynamics

Automotive

- Advanced batteries
- Multi-objective vehicle routing optimization
- Auto design and simulation

Chemicals

- Lower energy fertilizer manufacturing
- Efficient Catalysts
- Accelerated product development

Electronics & semiconductors

- Placement and routing optimization
- Deposition/etch process modeling
- Multi-domain simulation

Energy

- Grid management
- Grid optimization with EV's
- Carbon Sequestration

Financial Services

- Portfolio optimization
- Derivatives/options pricing
- Anti-Money laundering

Health Care & Life Sciences

- Drug discovery and drug design optimization
- mRNA & protein structure predictions
- Disease target & biomarker discovery

Quantum applications

# Financial services industry



We are exploring quantum computing applications in:

- Quantitative/algorithmic trading strategies
- Portfolio optimization
- Risk exposure estimation
- Market forecasting times series
- Anti-money laundering
- Underwriting optimization
- Credit line optimization



# Modeling financial time series and sequences

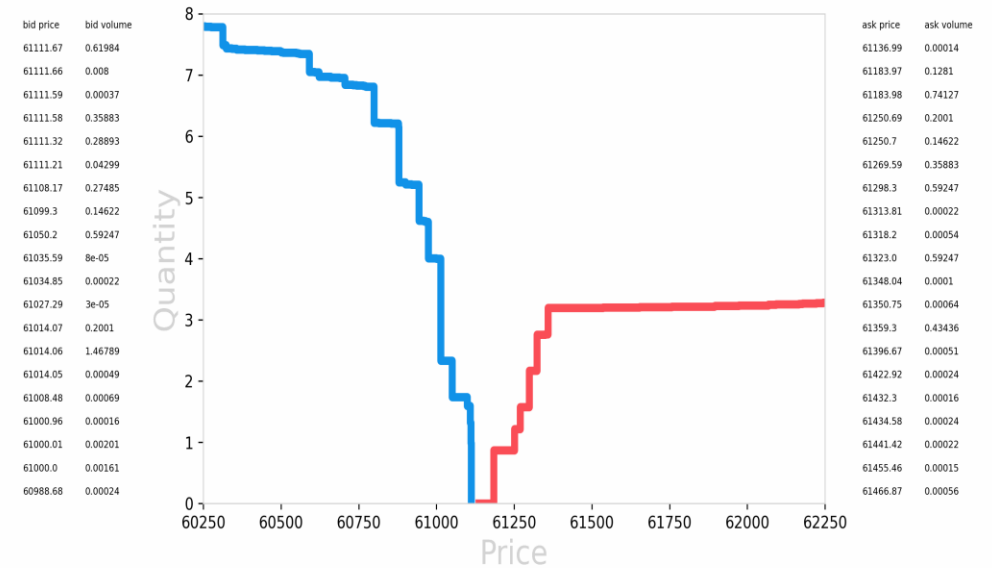
QML

Wells Fargo partnered with IBM to conduct research on time series using quantum models, such as for limit order book mid-prices prediction to [reduce uncertainty in the execution price and determine the optimal quoting strategy](#) for spread capture.

The team developed experiments up to 72 qubits for sequence predictions. [The models have proven to be parsimonious in resources](#) compared to classical methods and efficiently learnable and analytically tractable.

“Not engaging is not an option... We saw a line of sight for solving mathematical problems which would be a big [amplification of productivity](#).”

**Chintan Mehta**  
CIO of Digital Technology and Innovation, Wells Fargo



- The figure above depicts a distribution of limit orders within a limit order book, where the horizontal axis shows the price and the vertical axis shows the number of orders. The blue curve represents cumulative “buy” orders, while the red line shows cumulative “sell” orders. The point at which these lines intersect shows where the queue of limit orders is executed. Averaging the top bid and lowest ask (“mid-price”) characterizes the distribution and the “current” price of the security.

Read the papers: [arXiv:2212.03796](https://arxiv.org/abs/2212.03796),  
<https://dl.acm.org/doi/10.1145/3677052.3698679>

# Portfolio optimization for fixed income assets

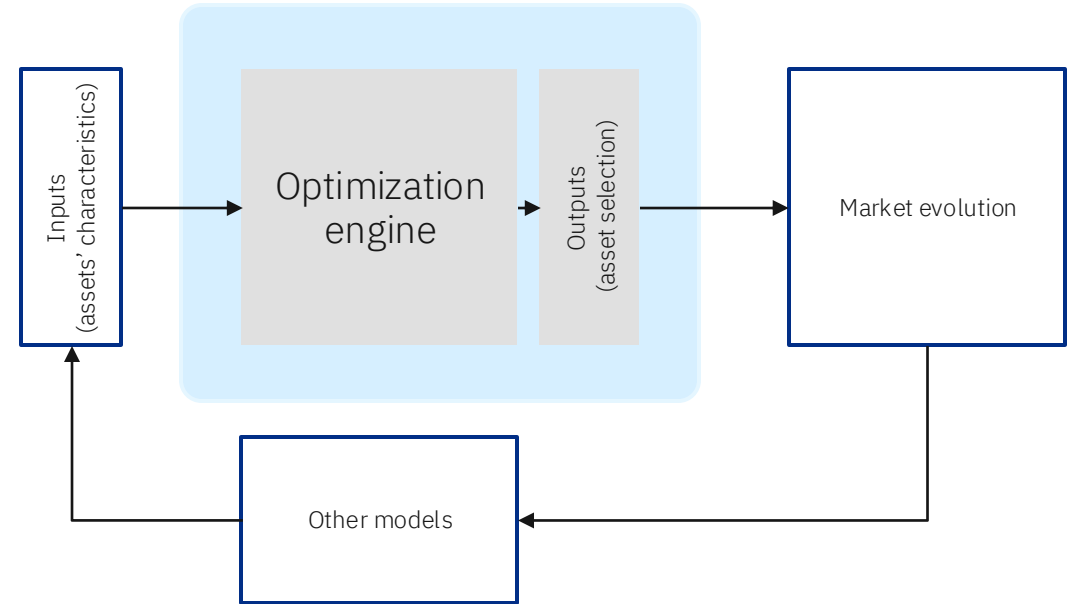
Optimization

IBM partnered with Vanguard to conduct research on hybrid quantum algorithms for **optimal portfolio construction** in the context of fixed income assets, with the goal of improving the replication quality of selected financial indexes using smaller, less complex portfolios that are cheaper to manage.

The team developed a scalable sampling-based approach, tested up to **109 bonds** on utility-scale hardware using up to **4,200 gates**, producing solutions **within 0.5% of the optimal**.

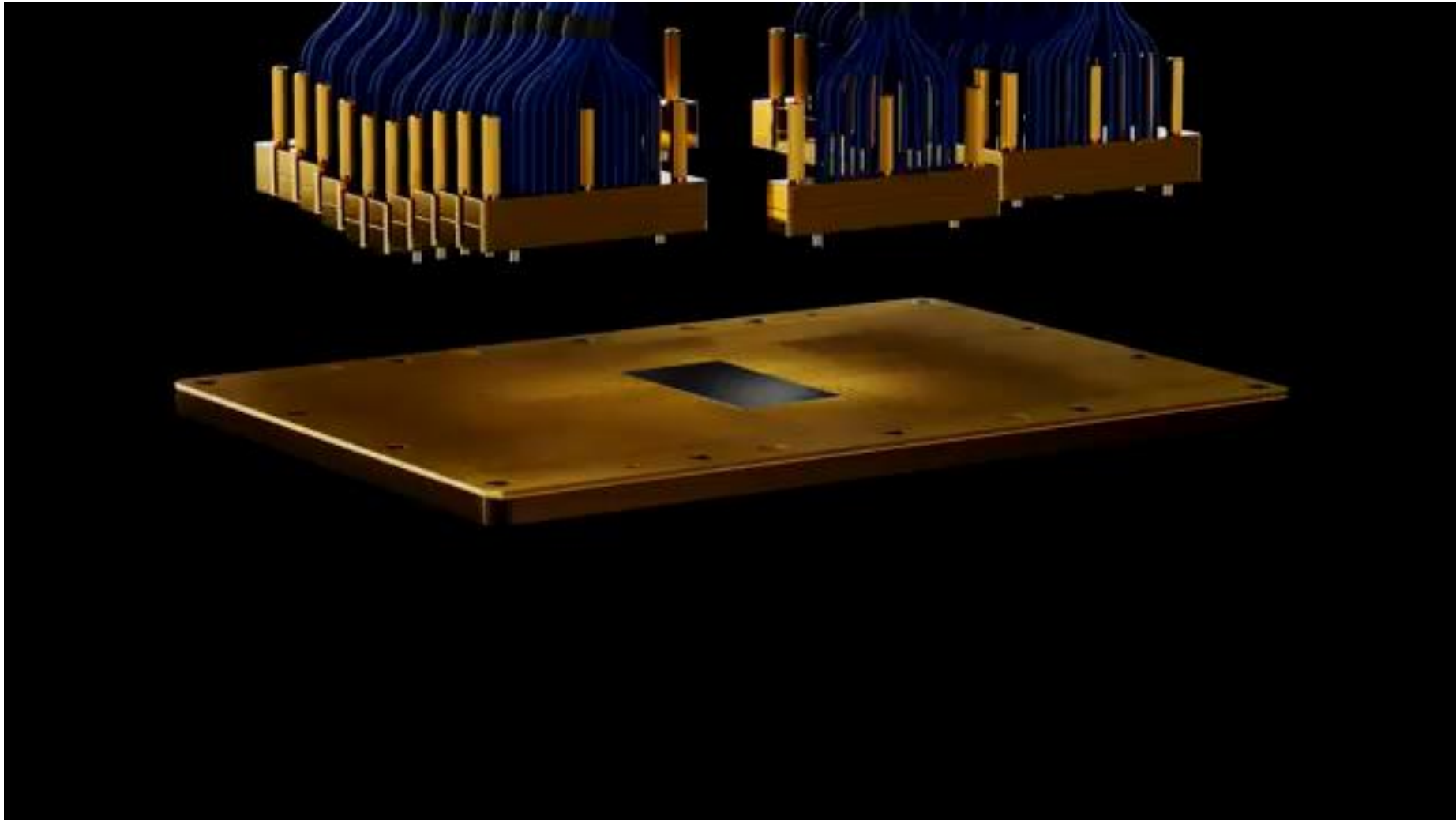
“The study found that the quantum-classical workflow consistently outperformed a purely classical local search approach, especially as the problem size increased.”

“IBM and Vanguard explore quantum optimization for portfolio construction”



- The figure above shows the workflow implemented for this solution. The generic portfolio creation problem can be defined as selecting the optimal subset of assets (in the asset universe) that better corresponds to a target set of properties. The asset characteristics (returns, risks, etc.) that are input to the optimization engine are considered as given deterministic inputs, coming from other models.

Read the paper → [arXiv:2508.13557](https://arxiv.org/abs/2508.13557)



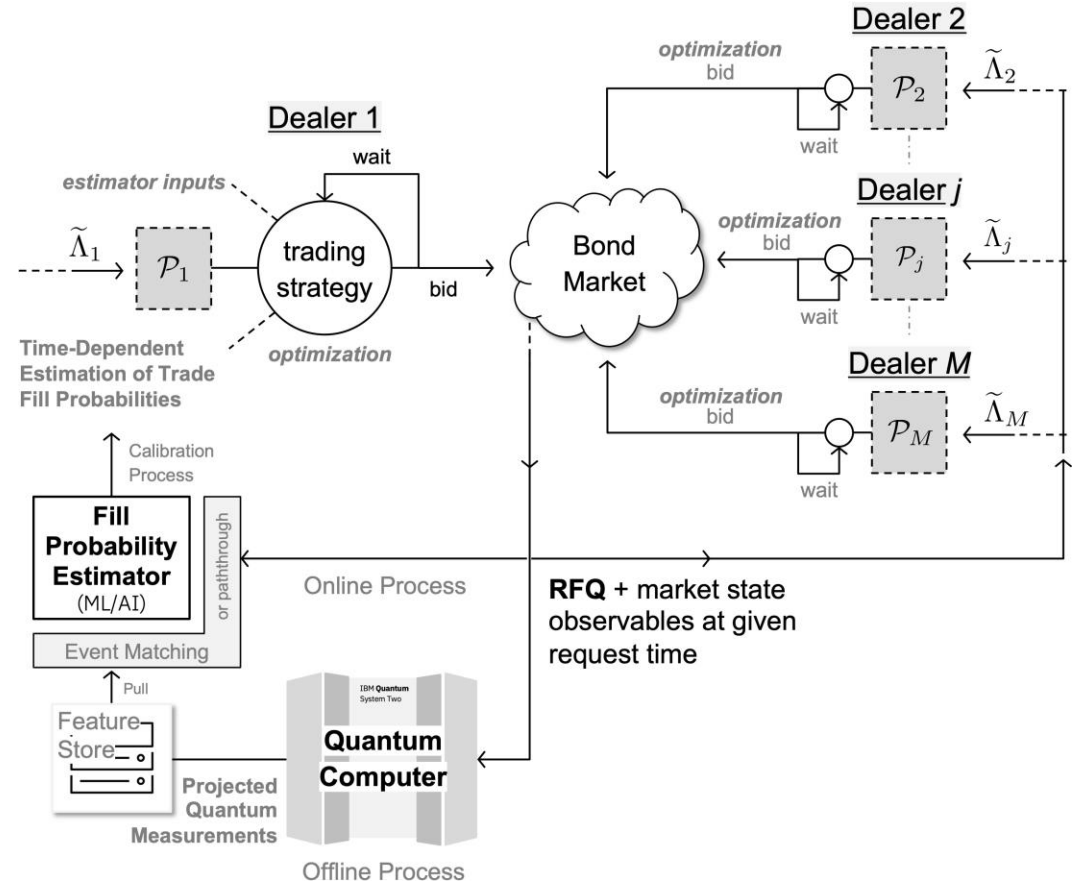
# Trade execution optimization in corporate bond markets

QML

IBM and the algorithmic trading division of HSBC partnered to explore the potential for hybrid quantum algorithms to optimize trade execution strategies for corporate bonds.

Using real production-scale data, they investigated whether a form of quantum-enhanced likelihood estimation could obtain better estimates of trade fill probabilities in credit orders, testing their approach on IBM Quantum Heron processors.

The researchers observed a relative gain of up to ~34% in the models with access to quantum-hardware-transformed data, demonstrating that quantum is a useful and relevant discovery tool in modeling complex financial markets.



- The figure above shows the bigger picture considered when developing this solution, where the focus in this project has been first on building better optimization inputs with lower errors in fill probability estimates that feed subsequent trading strategies.

Read the paper → [arXiv:2509.17715](https://arxiv.org/abs/2509.17715)

Read the press release → <https://ibm.biz/hsbc-pr>

The response: make the world quantum safe



## The problem with quantum computers

**Shor's algorithm** (1994) shows a quantum computer can factor large numbers—at least 2048 bits long (that's 617 decimal digits).

On a classical computer, this would take millions of years.

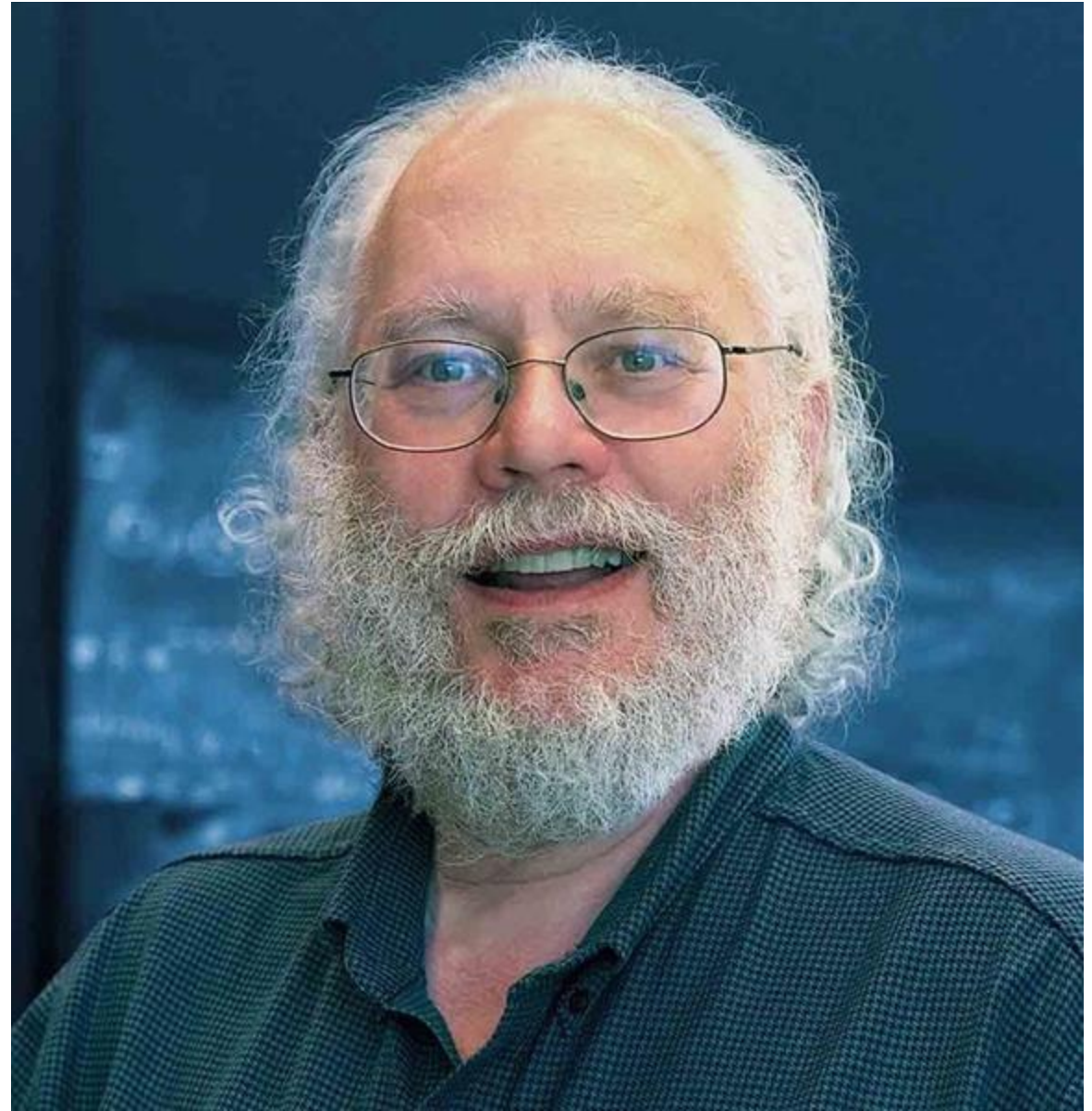
On a *cryptographically relevant quantum computer*, this would take a few hours.

Shor's algorithm breaks RSA and other public-key cryptosystems, where security is based on the difficulty of mathematical **trapdoor** functions (factoring large numbers or taking discrete logarithms).<sup>1</sup>

**Grover's algorithm** (1996) theoretically affects AES. Current guidance is to continue using AES, which is believed to be quantum-safe.<sup>2</sup>

1. [“Polynomial-Time Algorithms for Prime Factorization and Discrete Logarithms on a Quantum Computer,”](#) 25 January 1996.

2. [“A fast quantum mechanical algorithm for database search”](#) 29 May 1996



Peter Shor of Bell Labs and MIT delivered the 2017 Viterbi Lecture, “Capacities for Quantum Communication Channels”  
Photo: Ming Hsieh, Department of Electrical and Computer Engineering at the University of Southern California.

# The Solution: Rebuild the cryptographic foundations of our digital world for the quantum era

## Quantum-safe cryptography/Post-quantum cryptography (PQC)

New lattice-based cryptography

Resistant to classical and quantum attacks

Runs on classical computers!



## NIST process

Standardization of PQC for key encapsulation and digital signature started in 2016

Standards (FIPS 203, FIPS 204, FIPS 205) published Aug 2024

On-going cryptography standardization program

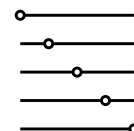
(IBM Research Zurich)



## Cryptographic protocols

Major cryptographic protocols, such as TLS and IPsec need to be adapted in order to use quantum-safe algorithms

Related activities to update or create new RFCs are ongoing at the IETF

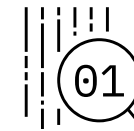


## Migration

The migration to Quantum-safe affects the entire IT estate:

- Software development
- Vendor products
- Software as a service
- Infrastructure, network, devices, etc.

and needs new capabilities such as cryptographic discovery & cryptographic agility



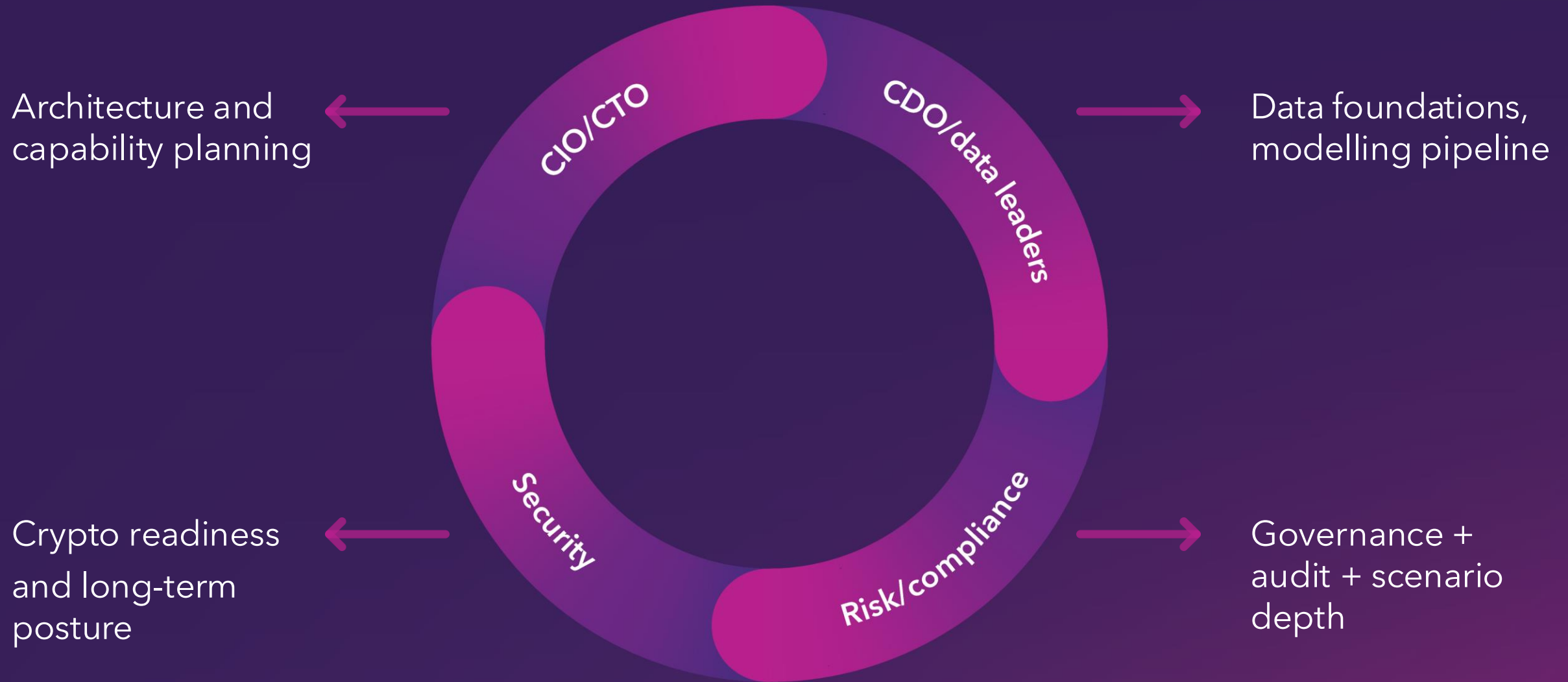
**IBM**



# Customer value & what to do next

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# Who should care now



# What leaders should do now

**1** Identify decisions bottlenecked by complexity

**2** Build AI-ready foundations (data, platforms, governance)

**3** Create a quantum-ready roadmap (skills, partners, crypto plan)

# Softcat's roles



**Workspace**

**Hybrid  
Platforms**

**Cyber  
Security**

**Networking &  
Connectivity**

**Data, AI &  
Automation**

**The big idea**

# The big idea



AI shapes  
decisions today



Quantum expands  
which decisions  
are possible  
tomorrow



Your job now:  
prepare  
foundations so you  
can move when it  
matters

**Which decisions feel  
impossible today?**

SOFTCAT

Thank you

