



This is to certify that the Information Technology Service Management System of

**Softcat PLC**

Softcat Marlow, Softcat plc, Fieldhouse Lane, Marlow, Buckinghamshire, SL7 1LW

applicable to

**Service management from the Marlow head office for the provision of IT support and solutions to all UK based customers in line with the Softcat Service Catalogue**

has been assessed and registered by NQA against the provisions of

**ISO/IEC 20000-1:2018**

**Specification for information technology service management systems**

This registration is subject to the company maintaining an information technology service management system to the above standard, which will be monitored by NQA.

Managing Director

Certificate No:	47829
Issue Date:	12 August 2020
Valid Until:	12 August 2023



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