MANAGED DEFENDER FOR ENDPOINT SERVICE

Giving the highest level of protection with an end-to-end security operations service using the most advanced ThreatCloud threat intelligence and AI-based analytics tools, 24x7x365.

Softcat

HOW DOES THE SERVICE WORK?

Softcat uses Microsoft Defender for Endpoint Service to monitor, detect, investigate, hunt, respond and remediate attacks on your environment. It covers the entire infrastructure: network, endpoint, email, and more, using the most advanced ThreatCloud threat intelligence and AI-based analytics tools. 24x7x365. Leveraging either the existing licenses client have, or we can provide as part of your Microsoft agreement.

Complete powerful SecOps as-a-service provides the highest level of protection with an end-to-end security operations service, led by the industry's top analysts.

We provide operational peace of mind, reducing overheads and the need for a Security Operations Centre (SOC) with simple, responsive, and transparent security operations as-a-service. The service also reduces the need for recruiting and training in-house analysts and staffing 24x7x365 shifts, with a highly experienced security operations team as-a-service. We provide complete transparency to the service activity with an intuitive web portal showing a detailed view of all incidents, threat analysis and security recommendations.

BENEFITS TO YOU

People

The service reduces overheads and resources, with cost savings around training and SOC requirements. With a simple, responsive, and transparent 24x7x365 service, analysts can be consulted when they're needed, with global coverage and language support via chat with an expert, email, phone, and customer portal.

Platforms

An intuitive web portal provides a detailed view of all incidents, threat analysis and security recommendations, allowing you to use a single MDR service for your entire IT infrastructure, offering complete transparency to the service activity.

Quickly onboard to the service with simple integration to your existing security stack and ecosystem, including SIEM/SOAR platforms.

Commercial

Get access to the best business analysts and benefit from our scales of economy. An organisation running these services internally would require a broad set of skills and enough staff to cover 24x7 shifts, as well as an engineer to tune and development the alerts and actions. This may account for a minimum of 6-8 employees with ranging salaries. Softcat provides a complete service to eliminate these costs and resource requirements.

SUITABLE FOR YOU IF...

✓ You have a Microsoft Defender endpoint, or in the need for more advanced threat-led services

✓ You don't have the resources to monitor and respond to threats on a real time basis

✓ You don't want to manage a SOC

✓ Your end point estate needs to evolve

✓ You require proactive, real-time measures to reduce risk in your business

WORKS WELL WITH

Managed SIEM

Reducing cyber risk by monitoring for, and detecting, security threats – enabling you to respond quickly, with guidance from cyber analysts.

Softcat Vulnerability Risk Assessment

Allowing you to understand your exposure and minimise cyber risk. Helping you manage your vulnerabilities with a risk-based approach, using threat intelligence and machine learning..

Governance Risk and Compliance

Helping you meet regulatory obligations, address key risks, and ensure your information security strategy is aligned with your business objectives

WHAT'S INCLUDED

SecOps as-a-service – Using Microsoft MDR, our experts monitor your entire IT infrastructure 24x7x365, detecting attacks across network, endpoints, email, cloud, mobile, and IoT.

Threat prevention – Once detected, we prevent attacks from spreading, using an embedded prevention first approach in MDR. In-depth incident investigations are performed, and we proactively hunt for threats using the industry's most powerful threat intelligence, AI analytics tools, and Mitre Att&ck.

Fast action – Our service offers a rapid response to real threats for peace of mind, remediating your environment and improving defences to prevent future attacks, reducing risk and maintaining reputation.

SERVICES THAT BRING YOUR TECHNOLOGY TO LIFE

Contact your Softcat Account Manager today
or email us on CyberServicesTeam@Softcat.com